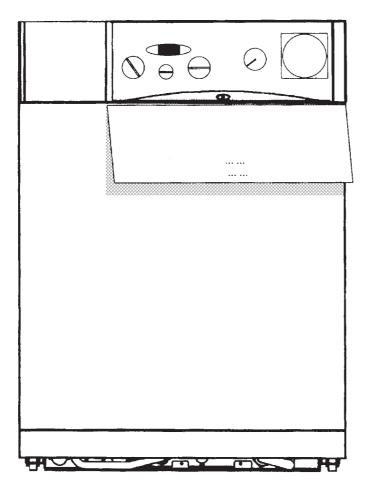


# Lineamar

Room Sealed, Fanned Flue, Combination Boiler



# Installation & Servicing Instructions

CE

BRITISH GAS SERVICE LISTED G.C. No 47 094 30

THESE INSTRUCTIONS TO BE RETAINED BY USER



### **CONTENTS**

Section	Subject	Page no	Section	Subject	Page no
Section 1	Introduction General Layout	1	Section 7	Instructing The User	20
Section 2	Design Principles & Operating Principles Schematic Diagram Central Heating Mode Domestic Hot Water Mode Safety Devices Frost Thermostat	2 2 2 2 2 2 2	Section 8	Servicing Instructions General Recommended Routine Servicing Annual Servicing Replacement Of Parts To Gain General Access To Remove: Room Sealed Chamber Front Cov.	
Section 3	Technical Data Dimensions & Contents Connection Sizes Installation Requirements Electrical Details Performance & Limitations Working Pressure (H/W & C/H) Flow Rates Central Heating Pump Duty	3 3 3 3 3 4 4		Main Burner & Electrode Main Burner Injectors Main Heat Exchanger Flue Fan Pressure Differential Switch Combustion Chamber Insulation P Ignition Control Box Gas Control Valve Pump Domestic Flow Switch	24 24 25 25
Section 4	General Requirements Related Documents Location of Appliance Gas Supply Flue System Air Supply Water Circulation (C/H) Pipework By-Pass System Design Draining Taps Air Release Points Filling Point Electrical Supply Showers	5 5 5 5 6 6 6 6 7 7 7	Section 9	Diverter Valve & Flow Switch Mani Domestic H/W Heat Exchanger Diverter Valve Main Expansion Vessel Safety Valve Flow Microswitch Motorised Valve Printed Circuit Board Display Printed Circuit Board Safety Thermostat Thermistor Sensors Pressure Gauge Setting Gas Pressures Combustion Analysis	fold 25 26 26 26 26 26 26 26 26 26 26 26 27 27
Section 5	Installation Delivery Unpacking Siting the Appliance Connecting the Gas & Water Fitting The Flue (Horizontal) Fitting The Flue (Vertical) Electrical connections	8 8 9 9-10 13 14 22	Section 10	Sequence of Functions Diagnostic Error Codes Fault Finding Guides  Appendix Internal Time Clock Installation External Time Clock Installation S & Y Plan Installations Exploded Diagrams	28 29 30-40 41 41-42 42 43 45-51
Section 6	Commissioning Gas Installation Initial Flushing of Pipework Initial Filling of System System Design Pressure Filling the Hot Water System Checking Electrical supply Lighting The Boiler Checking Burner Pressures Range Rating C/H Checking The Flue System Checking The Heating Thermisto Regulating The C/H System Final Flushing The C/H System Final Flushing The C/H System Final Checks For Operation Concluding Operations	17 17 17 17 17 17 17 17 18 19 19 19 19 19 19		Short Spare Parts List Abling & Disabling Controls Functional Flow Diagram Illustrated Wiring Diagram Preliminary Electrical System Chec LPG Instructions	52 52 53 54 cks 55 56-57

### SECTION 1 INTRODUCTION

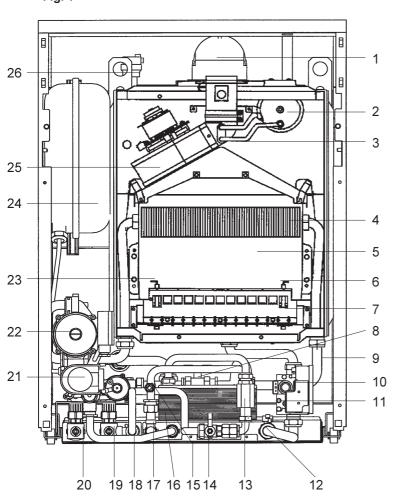
The Vokèra Linea Max is a combined central heating and domestic hot water appliance. By design it incorporates full sequence electronic ignition, circulating pump, expansion vessel, safety valve, temperature gauge, pressure gauge, 3 port diverter valve and filling loop.

It is produced as a room sealed appliance suitable for floor mounting only. It is provided with a fan powered flue outlet with an annular co-axial combustion air intake, twin flue option is also available.

This appliance is designed for use with a sealed heating system only and is not intended for use on an open vented system.

An automatic range-rating facility is incorporated in the boiler for the central heating system in conjunction with the electronic burner modulation. The domestic hot water (dhw) service utilises a motorised valve combined with a 3 port diverter valve to give hot water priority which also benefits from a heatbank having a nominal capacity of 58 litres of circulating primary hot water positioned at the rear of the appliance.

Fig. 1



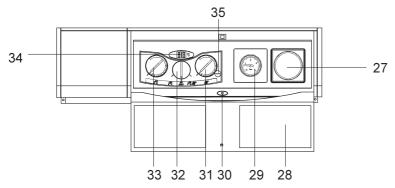


Fig.1 General Layout

- 1 Flue Elbow
- 2 Pressure Differential Switch
- 3 Silicone Pressure Tubes
- 4 Main Heat Exchanger
- 5 Combustion Chamber
- 6 Spark Electrode
- 7 Main Burner
- 8 Primary Store Isolation Valve (1 of 3)
- 9 Primary Store
- 10 Electronic Ignition Unit
- 11 Gas Valve
- 12 Gas Inlet
- 13 Domestic Flow Switch
- 14 Filling/Inlet Valve
- 15 Domestic NTC
- 16 Domestic Heat Exchanger
- 17 Hot Water Outlet
- 18 Safety Valve Outlet
- 19 Central Heating Flow
- 20 Central Heating Return
- 21 Motorised Valve
- 22 Pump
- 23 Sensing Electrode
- 24 Expansion Vessel
- 25 Fan
- 26 Automatic Air Vent
- 27 Timeclock Aperture (Optional)
- 28 Front Door Panel
- 29 Pressure Gauge
- 30 Status LED
- 31 Central Heating Temperature Control
- 32 Mode Selector Switch
- 33 Hot Water Temperature Control
- 34 Temperature Indicator
- 35 Combustion Switch

### SECTION 2 DESIGN PRINCIPLES AND OPERATING SEQUENCE

**2.1** Fig.1 illustrates the general layout of components. Fig.2 illustrates the operating principles described below.

### 2.2 Central Heating Mode

- 2.2.1 When the various switches and controls impose a demand for heat, the pump is started. The flow of water from the pump operates a flow switch. This in turn energises the electronic circuitry. The fan is started, the gas valve is energised at an intermediate rate and the electronic ignition goes through an ignition attempt.
- 2.2.2 The burner ignition is checked by the electronic circuitry to ensure correct ignition of the burner
- 2.2.3 As water temperature increases this is sensed by the temperature sensor on the flow pipe which modulates the burner to match the heat output to the heat requirement of the system.
- 2.2.4 Depending on the load, either a) the water temperature will continue to rise and the burner will continue to modulate down until the maximum setting is reached at which point the burner is switched off, or b) the water temperature will fall and the burner will return to a higher output to match the demand.

## 

KEY:
A Gas
B Hot Water Outlet
C Cold Water Inlet
D Central Heating Flow
E Central Heating Return

Fig. 2
This drawing is indicative only and does not accurately represent pipe positioning

### 2.3 Domestic Hot Water Mode

- 2.3.1 The appliances incorporate a hot water preheat facility. The appliance will therefore ignite periodically to maintain heat within the appliance.
- 2.3.2 The appliance will operate in domestic hot water mode whenever the mode selector switch is on regardless of mode selector switch position and any demand for central heating.
- 2.3.3 The diverter valve will automatically energise into the hot water position after central heating demand, or will stay in the hot water position after hot water demand. Opening a draw off tap will energise the pump and fan sending primary water to the domestic hot water heat exchanger.
- 2.3.4 Temperature control is transferred to the domestic hot water thermostat (potentiometer) which modulates the burner output between high and low flame to maintain an average heat input to suit the dhw output required.
- 2.3.5 An overrun is incorporated in the boiler in both c/h & dhw modes. The fan overruns until the boiler water cools to approximately 80°C (176°F).

### 2.4 Safety Devices

- 2.4.1 In both central heating and hot water modes safe operating is ensured by:
  - **A.** Differential pressure unit in the primary circuit which prevents burner operation if water flow rates are too low.
  - **B.** An electronic device that checks the primary pressure unit for activation. Failure results in deactivation of the pump, after approximately 10 minutes of operation.
  - **C.** A safety thermostat, which interrupts the control circuit shutting off the gas valve. At the same time the fan will still operate.
  - **D.** A Pressure differential switch in the flue system to check the fan's operation before allowing ignition.
- **2.4.2** A safety valve is provided to relieve excess pressure from the primary circuit.

### 2.4.3 Frost Thermostat

The appliance has a built in frost protection circuit. Should the boiler temperature sensed at the primary thermistor fall below 5°C, the boiler will operate in central heating mode and continue to operate until the primary thermistor reaches approximately 40°C.

### SECTION 3 TECHNICAL DATA

**3.1 Units** Dimensions and values are given in the preferred SI Units with Imperial units in brackets where applicable.

### 3.2 Dimensions and Contents

 Height
 850mm (33.5in.)

 Width
 600mm (23.6in.)

 Depth
 585mm (23in.)

 Weight Dry
 88Kg (194lb)

 Weight Full
 151Kg (333lb)

Water content: 65 litres (14.3 gals) For further dimensions see fig.13

### 3.3 Connection sizes

Heating flow and return: Nut and olive for 22mm o.d.Cold water inlet: Nut and olive for 15mm o.d. Hot water outlet: Nut and olive for 15mm o.d. Gas Service: Nut and olive for 15mm o.d. Safety valve outlet: Nut and olive for 15mm o.d.

Flue outlet/Air inlet: nom dia 60/100mm specially supplied with boiler (concentric). Flue outlet/Air inlet: nom dia 80/80mm specially supplied with boiler (twin).

### 3.4 Installation Requirements

### 3.4.1 Clearances (Horizontal or Vertical Flue)

Minimum - above casing 20mm (3/4in) Minimum - In front 600mm (24in)

Minimum - At sides 12mm (1/2in) from casing

- 3.4.2 Maximum heating system contents approx. 100 litres (21.9 gals). Acceptance capacity of expansion vessel 10 litres (2.2 gals).
- 3.4.3 Means of filling sealed system: To accord with BS and/or local Water Authority requirements.

### 3.4.4 Maximum flue lengths

Using extension tubes the flue may be extended to the following lengths.

### Concentric

Horizontal: 1.8 metres max.

Vertical: 4.4 metres max.

**Twin:** 6m/6m + concentric terminal. (Horizontal termination only)

The reduction in flue length for each bend used is:

### **Concentric Flue**

Bend	Reduction in flue lenght for each bend
90°	850 mm
45°	425 mm
Offset	850 mm

### Twin Flue

	Reduction in flue lenght	
Bend	for each bend	
90°	850 mm	
45°	850 mm	

### 3.5 Electrical Details

Mains supply 230v ~ 50Hz Fused 3A Internal fuse rating F2A and T100mA Power consumption: 150W

### 3.6 Performance and Limitations

Max. input 31.0 kW (105,802 Btu/h)(net)
Min. input 11.9 kW (40,614 Btu/h)(net)(c/h)
Min. input 10.5 kW (35,836 Btu/h)(net)(h/w)
Max. input 34.4 kW (117,406 Btu/h)(gross)
Min. input 13.2 kW (45,051 Btu/h)(gross)(c/h)
Min. input 11.6 kW (39,590 Btu/h)(gross)(h/w)

Max. output 28.0 kW (95,563 Btu/h) Min. output 9.9 kW (33,788 Btu/h)(c/h) Min. output 8.7 kW (29,692 Btu/h)(h/w)

### **Central Heating output range**

Max. 28.0 kW (95,563 Btu/h) Min. 9.9 kW (33,788 Btu/h)

Designed temp rise 20°C Max. flow temperature 85°C

### Nominal hot water production

Max.water flow at temp rise of 25°C 16.1l/min Max.water flow at temp rise of 35°C 11.5l/min

Nominal hot water production (For first 10 minutes) (Inlet temp 12°C) Water flow at 18 l/min - average water temperature 43°C.

### **Gas Pressures**

Max. gas pressure 10.1mbar Min. gas pressure C/H 1.6mbar Min. gas pressure H/W 1.3mbar

### **Gas Rate**

Max. 3.27 m3/h 115.8 ft3/h Min. 1.10 m3/h 39.0 ft3/h

**Note:** Use gross input values when gas rating the appliance

### **Burner Details Main burner:**

Polidoro type NP14 Main burner injectors 14 x 1.35

# **Working Pressure Heating System** Maximum 1.5bar/15m w.g./50ft w.g.

Minimum 0.15bar/1.5m w.g./5ft w.g. Safety valve setting 3bar/30m/102ft w.g.

### 3.8 Flow Rates

Min. water flow (dhw) 2.0l/min. (0.45 gal/min) Min central heating flow rate through appliance 350litres/hr (1.28 gal/min)

3.9 Working Pressure Hot Water System Maximum 6.0 bar/90psig

Minimum 0.0 bar/90psi

For LPG instructions see page 62

### 3.10 Central Heating Pump Duty

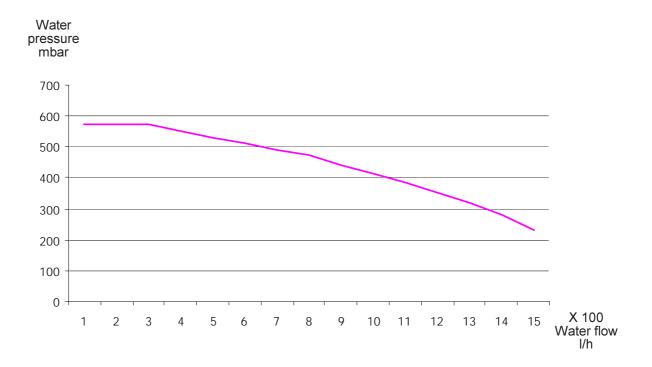


Fig. 3

### **SECTION 4 GENERAL REQUIREMENTS**

### 4.0 General Requirements

This appliance must be installed by a competent person in accordance with the Gas Safety (Installation & Use) Regulations 1998.

### 4.1 Related Documents

The installation of this boiler must be in accordance with the relevant requirements of the Gas Safety (Installation & Use)
Regulations 1998 the Local Building Regulations, the current I.E.E. Wiring Regulations, the by-laws of the local water undertaking, and in Scotland, in accordance with the Building Standards (Scotland) Regulation. In Ireland the local building regulations (IE).

It should be in accordance also with any relevant requirements of the local authority and the relevant recommendations of the following British Standard Codes of Practice:

A compartment used to enclose the boiler must be designed and constructed specifically for this purpose. An existing cupboard or compartment may be used provided that it is modified for this purpose.

Details of essential features of cupboard/ compartment design including airing cupboard installations are given in BS 6798:1987. This appliance is not suitable for external installation.

### 4.3 Gas Supply

A gas meter is connected to the service pipe by the gas supplier.

An existing meter should be checked, preferably by the gas supplier, to ensure that the meter is adequate to deal with the rate of gas supply required for all appliances it serves.

Installation pipes should be fitted in accordance with BS 6891:1988.

BS 5546 BS 5440 BS 5440	Part 1 1990 Part 1 1990 Part 2 1989 Part 1 1989	Low pressure installation pipes Boilers of rated input not exceeding 60kW. Forced circulation hot water systems Installation of gas hot water supplies for domestic purposes (2nd family gases). Flues. Flues & Ventilation. Application, selection & installation of expansion

### 4.2 Location of Appliance

The combination boiler may be installed in any room or internal space, although particular attention is drawn to the requirements of the current I.E.E. Wiring Regulations, and in Scotland, the electrical provisions of the Building Regulations applicable in Scotland, with respect to the installation of the combination boiler in a room or internal space containing a bath or shower.

Where a room-sealed appliance is installed in a room containing a bath or shower, any electrical switch or appliance control, utilising mains electricity, should be located in such a position that it cannot be touched by a person using the bath or shower.

The location chosen for the boiler must permit the provision of a satisfactory flue and termination. The location must also permit an adequate air supply for combustion purposes and an adequate space for servicing and air circulation around the boiler.

Where the installation of the boiler will be in an unusual location special procedures may be necessary and BS 6798:1987 gives detailed guidance on this aspect.

Pipework from the meter to the boiler must be of adequate size. Pipes of a smaller size than the boiler inlet connection must not be used.

The complete installation must be tested for soundness as described in the above code.

N.B. If the gas supply for the boiler serves other appliances ensure that an adequate supply is available both to the boiler and the other appliance when they are in use at the same time.

### 4.4 Flue System

The terminal should be located where dispersal of combustion products is not impeded and with due regard for the damage or discoloration that might occur to building products in the vicinity (see fig 4).

The terminal must not be located in a place where it is likely to cause a nuisance.

In cold and/or humid weather water vapour may condense on leaving the flue terminal. The effect of such 'steaming' must be considered.

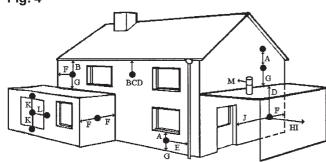
For protection of combustibles, refer to BS 5440:1 where the terminal is less than 2m (6.6ft) above a pavement or platform to which people have access (including any balcony or flat roof the terminal must be protected by a guard of durable material).

A suitable guard is available from Vokéra Ltd. Part No 018, G.C. No. 301 106

This guard must be fitted centrally over the terminal. Mark the positions of the fixings, drill the wall and secure using wall plugs and 3 of 1½" No.8 plated screws.

	Air Ver	nt areas
Positions of Air Vents	Air From Room or Internal Spaces	Air Direct From Outside
High	310 cm²	155 cm <sup>2</sup>
Level	48 in²	24 in <sup>2</sup>
Low	310 cm <sup>2</sup>	155 cm <sup>2</sup>
Level	48 in <sup>2</sup>	24 in <sup>2</sup>





### Terminal position for fan assisted boiler

(min	imu	m distance)	mm
Α	-	Directly below an open window or other	300
		opening (e.g. air brick)	
В	-	Below gutters, soil pipes or drain pipes	25
С	-	Below eaves	25
D	-	Below balconies or car port roof	25
Ε	-	From vertical drain pipes and soil pipes	75
F	-	From internal or external corners	25
G	-	Above ground or below balcony level	300
Н	-	From a surface facing a terminal	600
I	-	From a terminal facing a terminal	1200
J	-	From an opening in the car port (e.g. door	
		window) into dwelling.	1200
K	-	Vertically from a terminal on the same wall	1500
L	-	Horizontally from a terminal on the same wall	300
M	-	Horizontally from a vertical terminal to a wall	300

NOTE: The flue must be terminated in a place not likely to cause a nuisance.

### 4.5 Air Supply

The following notes are intended for general guidance.

The room sealed fan flued boiler does not require a permanent air vent for combustion air supply.

Where installed in a cupboard or compartment ventilation is required for cooling.

The table following gives the recommended minimum effective areas of such air vents.

### 4.6 Water Circulation (Central Heating)

Detailed recommendations are given in BS 6798:1987 and BS 5449:1:1990 (for smallbore and microbore central heating systems).

**4.6.1** The following notes are given for general guidance.

### 4.6.2 Pipework

Copper tubing to BS 2871:1:1971 is recommended for water pipe. Jointing should be either by capillary soldered or with compression fittings.

Where possible, pipes should have a gradient to ensure air is carried naturally to air release points and water flows naturally to drain taps.

It should be ensured as far as possible that the appliance heat exchanger is not a natural collecting point for air.

Except where providing useful heat, pipes should be insulated to prevent heat loss and to avoid freezing. Particular attention should be paid to pipes passing through ventilated spaces in roofs and under floors.

### 4.6.3 By-Pass

An automatic by-pass is incorporated in the boiler, but systems should be designed to ensure that with all radiators turned off a flow rate of at least 350 litres/hour (1.28 gals/min) is achieved through the system. See 6.9.4

### 4.6.4 System Design

Vokèra Ltd recommend a 2-pipe system. Single pipe systems are more liable to be trouble-some unless carefullly designed and installed.

### 4.6.5 Draining Taps

These must be located in accessible positions to permit the draining of the whole system. The taps must be at least 15mm nominal size and manufactured in accordance with BS 2879:1980.

### 4.6.6 Air Release Points

These must be fitted at all high points where air will naturally collect, and must be sited to facilitate complete filling of the system.

4.6.7 The appliance has an integral sealed expansion vessel to accommodate the increase of water volume when the system is heated. It can accept up to 10 litres (2.2gals) of expansion water. If the appliance is connected to a system with an unusually high water content. Calculate the total expansion and add additional sealed expansion capacity as appropriate

In general, modern systems will present no problem.

### 4.6.8 Filling Point

A method for initially filling the system and replacing water lost during servicing is provided on the appliance.

In the event that this method is not suitable in a particular area, contact the local authority for preferred methods.

### 4.7 Electrical Supply

The appliance is supplied for operation on  $230V \sim 50$ Hz electricity supply. It should be protected with a 3-amp fuse.

### THIS APPLIANCE MUST BE EARTHED.

The method of connection to the mains electricity must allow complete isolation from the supply.

The preferred method is by using a fused double pole switch with a contact separation of at least 3mm.

The switch must supply ONLY the appliance and immediate electrical control circuits (e.g. programmer / room thermostat)

Alternatively, use an unswitched shuttered socket outlet with a fused 3-pin plug both complying with BS 1363.

### 4.8 Showers

If a shower control is to be supplied from the combination unit it should be of the type which incorporates a thermostatic control and by design is suitable for use with a combination boiler. Check application with shower manufacturer.

### 4.9 Timber framed buildings

If the appliance is to be fitted in a timber framed Building, it should be fitted in accordance with the Institute of Gas Engineers publication (IGE/UP/7) 'Guide for Gas Installations in Timber Frame Buildings'.

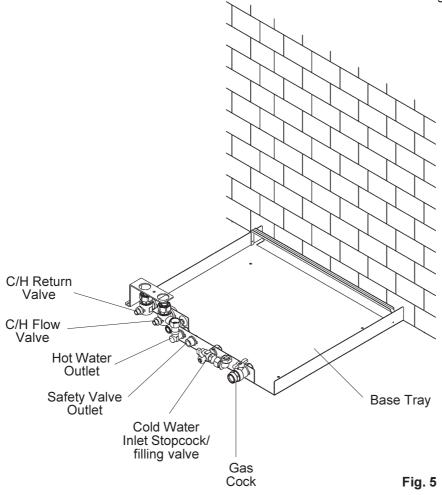


Fig. 6

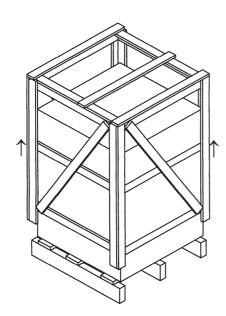


Fig. 7

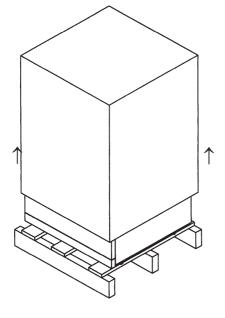
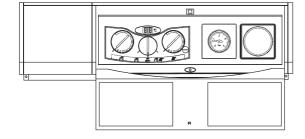


Fig. 8



### **5.1 Delivery** (fig. 6)

The appliance is delivered in a crated heavy duty cardboard carton.

### **5.2 Unpacking** (fig. 6 & 7)

Stand the boiler the correct way up and remove the surrounding timber frame. Slide the protecting packaging from around the appliance. Remove appliance from base pallet.

The appliance comes complete with a base tray which can easily be removed. The purpose of the base tray is that it can be used as a template to preplumb the appliance before final fitting.

To remove the base plate from the appliance, push to release the control panel door, locate the small tool inside and undo the two screws securing the front panel to the appliance and remove. Loosen and undo the Central heating flow and return unions, cold water inlet union, hot water outlet union, gas union and safety valve union. See figs 5 & 9.

Ensure the filling inlet tap is in a horizontal position. Either slide the base plate out from the rear of the appliance or slide the appliance forwards off the base plate. The appliance is on wheels easing this operation.

### The Base Tray Contains:

Central heating valves (2)
Gas service tap (1)
Cold water Filling/Inlet (1)
Hot water outlet Connection (1)

### Found packed inside the appliance:

Safety valve outlet pipe (1)
Filling loop hose (1)
Various washers
Base plate screws (2)
Spare front panel door tool (1)
Restrictor ring (1)

Flue kit supplied in separate carton.

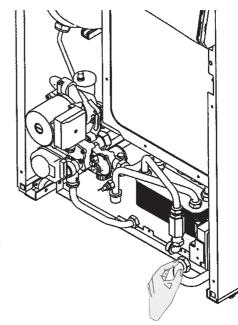
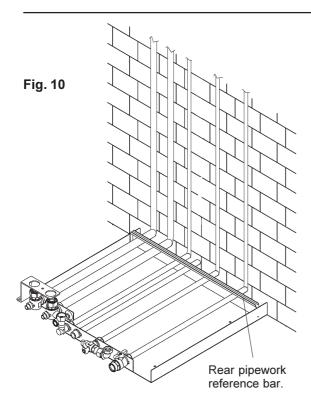
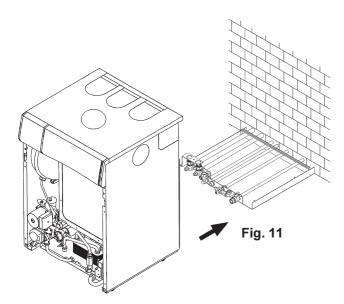
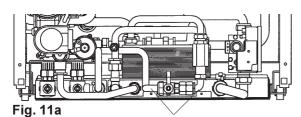


Fig. 9







Base tray securing screws

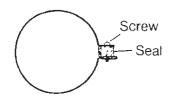


Fig. 12

### 5.3 Siting the Appliance

5.3.1 The appliance is floor standing. Place the base plate on a smooth firm and level surface. The back of the base tray can be pushed flush against the back wall if necessary (this will still allow piping behind the appliance see figs 5 &10). Special floor protection is not required and the floor must be capable of supporting the weight of the appliance See section 3...

If the appliance is to be fitted in a timber framed building it should be fitted in accordance with the Institute of Gas Engineers publication (IGE/UP/7) 'Guide for Gas Installations in Timber Frame Buildings'.

- **5.3.2** If necessary drill holes through the wall to allow passage of pipework before final base plate fixture see fig 10.
- 5.3.3 Drill and plug the floor for 4 1" No. 10 screws and screw the base tray firmly into position using rust proof countersunk screws.
- 5.3.4 Refer to figs.13 for relevant dimensions for locating the flue hole: Where it is remote from the boiler take special care to ensure hole is at the correct level. Drill a 105mm hole through the wall to allow passage of the flue pipe.

### 5.3.5 Connecting the Gas and Water

- **5.3.6** Figs. 5 and 13 show the locations of the fittings.
- **5.3.7** When connecting pipework to valves do not over tighten nuts, use another spanner to apply counter force to avoid damaging/moving the valves/baseplate.

### 5.3.8 Gas Supply

Connecting the gas supply.

Connect a 15mm gas pipe to the gas service tap and tighten the union nut securing the tap to the appliance.

Pipework from the meter to the appliance must be of adequate size.

A minimum gas pressure of 20mb (8 in. w.g.) must be available at the appliance inlet at full flow rate. See section 3.

DO NOT use pipes of a smaller size than the appliance inlet connection.

### 5.3.9 Central Heating

Connect the central heating pipework (22mm o.d) to the respective valves, right hand: flow, left hand: return, and tighten the nuts.

### **5.3.10** Hot Water

Connect a 15mm pipe to the hot water outlet connection of the appliance. Tighten the nut.

If the hot water system does not include a tap below the hot water outlet connection, provide a suitable drain tap to permit draining of the appliance hot water side during servicing.

### 5.3.11 Cold Water

Connect a 15mm cold water service pipe to the inlet stopcock of the appliance. Tighten the nut.

If the cold water supply is liable to high pressure or large pressure fluctuations, a flow/pressure regulator should be fitted in the supply pipe.

Should the appliance be subject to 'mains knock' it would be advisable to install a non return valve in the hot water outlet pipe to prevent unnecessary activation of the domestic flow switch.

### 5.3.12 Safety Valve Discharge

Connect a 15mm pipe to the discharge outlet of the appliance.

The discharge should terminate facing downwards outside the building in a position where discharging (possibly boiling) water will not create danger or nuisance; but in an easily visible position.

**5.3.13** Once all relevant pipework has been installed and the flue hole has been cut, the appliance can be slid into position.

If the filling inlet valve is in the off position (verticaly up) remove the handle from the valve (this will allow the appliance to slide into position without fouling the component).

Stand the appliance in front of the base tray See fig.11. and gently slide into position.

Tighten the nuts from the valves on the base plate to the corresponding inlet/outlet connections on the appliance using the fibre washers supplied.

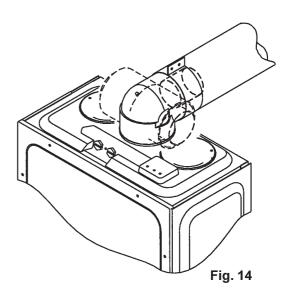
Finally secure the appliance to the base tray using the 2 screws provided. See fig.11a.

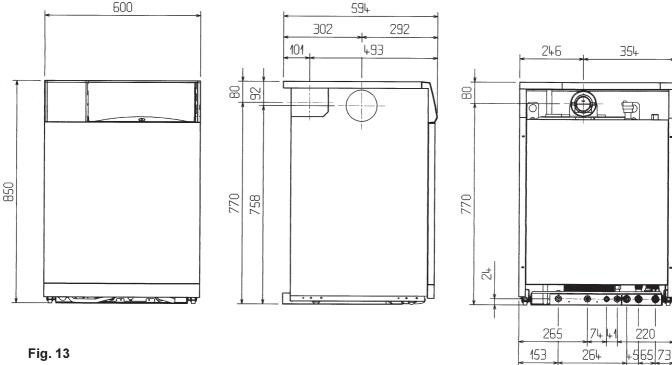
Fit the filling loop hose and safety valve outlet pipe and replace the filling/inlet valve handle.

Alternatively before the appliance is positioned the system and supplies can be filled and pressure tested using the Vokèra pressure test kit (part no. 401). Pressure test kit instructions supplied with kit.

Note: All pipework can be installed to run up behind the appliance. Ensure that the pipes pass behind the reference bar to prevent the pipes fouling the appliance when it is pushed into position. See fig. 10.

Remove the knock out panel in the top panel for pipe clearance See fig.17.





### 5.4 Installing the flue system

Care should be exercised when determining the position of the appliance and route of the flue system with respect to hidden obstructions such as pipes, cables, etc.

### 5.5 Fitting the flue

The top flue outlet permits both horizontal and vertical flue applications to be considered, alternatively, the Vokera twin flue system can be utilised if longer flue runs are required.

### 5.5.1 Concentric horizontal flue

(For concentric vertical flue, see 5.5.2) (For twin flue applications, see 5.5.3)

The appliance flue outlet elbow can be rotated at 90° intervals on its vertical axis allowing the flue system to exit the appliance casing at the rear, to the left, & to the right. In addition the flue may be extended from the outlet elbow in the horizontal plane (see 3.4.4), however if the flue is to be extended and/or additional bends are to be fitted, a reduction must be made to the maximum flue length (see table below).

	Reduction in maximum flue	
Bend	lenght for each bend	
45°	0,5 metre	
90°	1,0 metre	

Horizontal flue terminal and accessoires

Part No.	Description	Min-Max Length
0225700	Horizontal flue kit For use with add. Bends & extensions	900 mm
0225755	Telescopic extension	350 - 500 mm
0225740	0,5 m extension	500 mm
0225745	1,0 m extension	1000 mm
0225730	45° bend (pair)	N/A
0225735	901° bend	N/A
0225760	Wall bracket (5)	N/A

Using the fig. 13 as a reference, mark and drill a 115mm hole for the passage of the flue pipe. The hole should have a 1° drop from the boiler to outside, to eliminate the possibility of rainwater entering the appliance via the flue.

# 5.5.1.1 Standard horizontal flue (See 5.5.1.2 for extending the horizontal flue)

The flue terminal (part no. 0225700) is suitable for the following wall thickness:

Route	Maximum wall thickness
Terminating to the rear	573mm (boiler hard against rear wall)
Terminating to the left	509mm (boiler with minimum clearance at left hand side)
Terminating to the right	617mm (boiler with minimum clearance at right hand side)

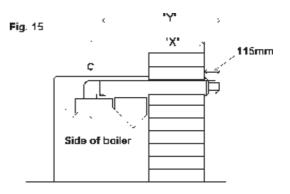
Discard the bend & inner (small) flue clip supplied with the flue terminal.

Carefully measure the distance from the centre of the appliance flue outlet to the face of the outside wall (dimension 'X') and add 34mm to give you dimension 'Y' (see fig. 15).

Measure from the terminal end of the concentric flue pipe and mark off dimension 'Y'. Cut only the outer flue pipe at this mark.

Mark dimension 'Y' on the inner flue pipe then add 10mm and cut at the new mark.

This results in the inner flue pipe being 10mm longer than the outer flue pipe.



'Y' = 'X' + 34 mm

Insert the flue pipe into the previously drilled flue hole.

Pull it towards the appliance flue bend and insert the inner flue pipe into the push-fit socket of the bend until the outer flue pipe butts against the edge of the appliance flue bend.

Take the outer flue clip, seal, & screws (supplied with the flue terminal kit) and secure the flue pipe to the appliance flue bend.

You must ensure that the entire flue system is properly connected.

Check that the terminal protrudes past the finished wall by the correct length (115mm).

Seal the flue assembly to the wall using cement or a suitable alternative that will provide satisfactory weatherproofing. The exterior trim can now be fitted.

# 5.5.1.2 Extended horizontal flue (see fig. 15a)

Discard the bend & inner (small) flue clip supplied with the flue terminal.

Insert the flue terminal into the previously drilled flue hole.

Connect the required bends and/or extensions to the flue terminal working back towards the boiler whilst maintaining a 1°fall (17mm per 1000mm) away from the boiler.

All bends and extensions are 'push-fit' and require no clips or screws, however care should be taken to ensure that the correct seal is made when assembling the flue system.

Carefully measure the distance between the appliance flue outlet bend and the 2<sup>nd</sup> last extension or bend (dimension 'X'). Add 40mm to dimension 'X' to give dimension 'Y (see fig. 15a).

Measuring from the socket end of the last extension, mark and cut both pipes to suit dimension 'Y'.

Remove the appliance flue bend from the flue outlet and insert the inner flue pipe – of the extension – into the push-fit socket of the bend until the outer flue pipe butts against the edge of the appliance flue bend.

Take the outer flue clip, seal, & screws (supplied with the flue terminal kit) and secure the flue pipe to the appliance flue bend.

Connect the assembled bend and extension to the 2<sup>nd</sup> last extension or bend and ensure the correct seal is made.

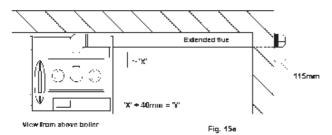
Finally connect the appliance flue outlet bend to the appliance flue outlet.

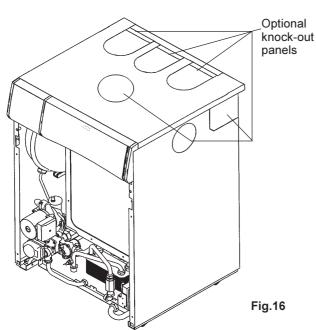
### NOTE

When cutting an extension to the required length, you should ensure that the excess is cut from the plain end of the extension. Remove any burrs, and check that both seals are located properly.

You must ensure that the entire flue system is properly supported and connected.

Seal the flue assembly to the wall using cement or a suitable alternative that will provide satisfactory weatherproofing. The exterior trim can now be fitted





# 5.5.2 Concentric vertical flue (see fig. 16 & 16a)

The vertical flue terminal should be connected directly to the appliance flue outlet. If additional bends and/or extensions are fitted, a reduction must be made to the maximum flue length (see table below & 3.4.4).

	Reduction in maximum flue length for each bend
45º bend	0.5 metre
90º bend	1.0 metre

Vertical flue terminal and accessories

Part No.	Description	Length
0225715	Vertical flue terminal	1.0 metre
0225770	Pitched roof flashing plate	N/A
0225765	Flat roof flashing plate	N/A
0225775	Vertical flue connection kit	N/A
0225755	Telescopic extension	350mm –500mm
0225740	0.5m extension	500mm
0225745	1.0m extension	1000mm
0225750	2.0m extension	2000mm
0225730	45º bend (pair)	N/A
0225735	90º bend	N/A
0225760	Wall bracket (5)	N/A

### **IMPORTANT**

The vertical flue terminal is 1.0 metre in length and cannot be cut; therefore it may be necessary to adjust the position of the appliance to suit or use a suitable extension.

Remove and discard the appliance flue outlet bend

Remove the knockout panel on the appliance casing (directly above the appliance flue outlet).

Using the dimensions given in fig. 16a as a reference, mark and cut a 105mm hole in the ceiling and/or roof.

Fit the appropriate flashing plate to the roof and insert the vertical flue terminal through the flashing plate from the outside, ensuring that the collar on the flue terminal fits over the flashing.

Insert the boiler top adapter (supplied with the vertical flue terminal) into the appliance flue outlet ensuring the correct seal is made. Insert the vertical flue assembly into the boiler top adapter ensuring the correct seal is made. The flue support bracket (supplied with the vertical flue kit) can now be fitted.

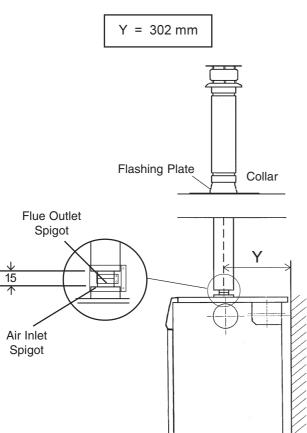
If the vertical flue requires extension/s or additional bend/s, connect the required number of flue extensions or bends (up to the maximum equivalent flue length) between the boiler top adapter and vertical flue assembly.

### NOTE;

You must ensure that the entire flue system is properly supported and connected.

When cutting an extension to the required length, you should ensure that the excess is cut from the plain end of the extension. Remove any burrs, and check that both seals are located properly.

Fig. 16a



- Ensure that the entire flue system is adequately supported, use at least one bracket for each extension
- The entire flue system must be adequately insulated to maintain heat within the flue system thereby reducing the possibility of condensate production.
- As the exhaust outlet pipe can reach very high temperatures it must be protected to prevent persons touching the hot surface.

	Reduction in maximum flue length for each bend	
45º bend	1.0 metre	
90º bend	1.0 metre	

### Twin flue accessories

Part No.	Description	Length
0225805	Horizontal flue terminal	1.0 metre
319	Twin adapter kit	N/A
0225815	Condensate drain kit	N/A
0225820	0.25m extension (pair)	250mm
0225825	0.5m extension (pair)	500mm
0225830	1.0m extension (pair)	1000mm
0225835	2.0m extension (pair)	2000mm
0225840	45º bend (pair)	N/A
0225845	90º bend (pair)	N/A
0225850	Twin bracket (5)	N/A
0225855	Single bracket (5)	N/A

### 5.5.3.1 Installation of twin adaptor kit (fig. 17)

- Insert the exhaust connection manifold onto the appliance flue outlet.
- Place the silicone seal (supplied with twin adapter kit) over the rim of the exhaust connection manifold.
- Remove one of the blanking plates (located to the left & right of the appliance flue outlet) and – using the same screws – install the air baffle.

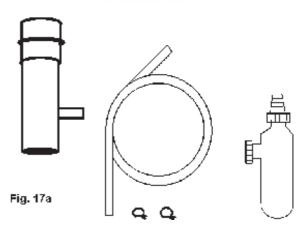
### 5.5.3 Twin flue system

The Vokera twin flue system enables greater flue distances to be achieved (see 3.4.4) than that of the standard concentric flue system, however the twin flue system must be converted to the dedicated concentric flue kit for termination. It is essential that the installation of the twin flue system be carried out in strict accordance with these instructions.

### **GUIDANCE NOTES ON TWIN FLUE INSTALLATION**

The flue must have a fall back of 1° back to the appliance to allow any condensate that may form in the flue system to drain via the condensate drain. Consideration must also be given to the fact that there is the possibility of a small amount of condensate dripping from the terminal.

### Condensate Drain Kit



### 5.5.3.2 Installation of condensate drain kit (fig. 17a)

The condensate drain kit must be fitted within 1 metre of the appliance flue outlet. It is recommended that the condensate drain kit should be fitted in the vertical plane, however it can be fitted horizontally with care.

- Fit the first bend to the condensate drain kit or exhaust connection manifold by firmly pushing in to position.
- Using the two holes in the exhaust connection manifold as a guide, drill a 3mm hole in each and secure using the screws provided.
- Connect the air inlet pipe to the air baffle as above.
- The twin flue pipes extensions and accessories can now be installed by pushing together (the plain end of each extension or bend should be pushed approximately 50mm into the female socket of the previous piece).

### 5.5.3.3 Horizontal termination (See fig. 17c)

The twin flue system must be converted to the dedicated concentric flue kit for termination.

- The horizontal terminal is supplied with a built-in converter box and cannot be shortened
- A 130mm hole is required for the passage of the concentric terminal through the wall.

Depending on site conditions it may be preferable to install the terminal assembly prior to fitting the twin flue pipes.

Mark and drill a 130mm hole for the passage of the horizontal flue terminal, ensuring that there is a 1° fall back to the boiler (17mm per 1000mm). Insert the terminal assembly into the flue hole.

Push-fit the twin flue pipes onto the concentric to twin converter box ensuring that the exhaust pipe connects to the exhaust connection on the concentric to twin converter.

If necessary cut the plain ends (male) of the twin flue pipes to allow connection to the concentric to twin converter.

**NOTE;** before cutting twin flue pipes ensure allowances have been made for connection onto the previous piece and onto the concentric to twin converter. The last twin flue pipes must be pushed 50mm onto the male spigots of the concentric to twin converter.

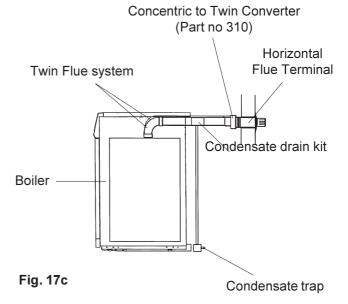
### NOTE:

You must ensure that the entire flue system is properly supported and connected.

The condensate drain trap must be connected to the drain in accordance with building Regulations or other rules in force.

When cutting an extension to the required length, you should ensure that the excess is cut from the plain end of the extension. Remove any burrs, and check that both seals are located properly.

Seal the flue terminal assembly to the wall using cement or a suitable alternative that will provide satisfactory weatherproofing. The interior and exterior trim can now be fitted.



### 5.5 Electrical Connections

5.5.1 The electricity supply must be as specified in clause 4.7. If controls external to the appliance are required, design of the external electrical circuits should be undertaken by a competent person.

See Section 10 for further advice.

N.B. IT IS ESSENTIAL THAT ALL EXTERNAL CONTROL CIRCUITS AND WIRING IS WIRED FROM THE SAME ELECTRICAL ISOLATOR AS SERVES THE APPLIANCE.

Factory fitted internal wiring must not be disturbed when wiring external controls.

### 5.5.2 To gain access to the electrical terminals

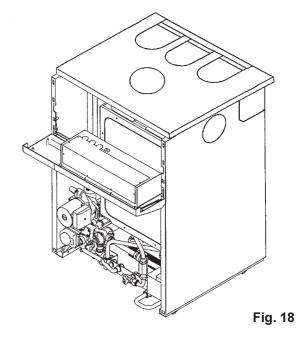
Reposition front control panel by first pulling it free from 4 locating lugs. Rotate the panel through 90° degrees and relocate it into the lower position using the locating hooks as shown in fig.18 & 19.

Remove electrical cover by releasing nine securing screws. Fig.19.

The mains input terminal block is now easily visible (marked 1 - 6).

5.5.3 The electricity supply cable from the isolator and the appliance terminal block must be 3 core flexible sized 0.75mm² (24 x 0.2mm) to table 15-16, BS6500.

Wiring to the appliance should be rated for operation in contact with surfaces up to 90°C.



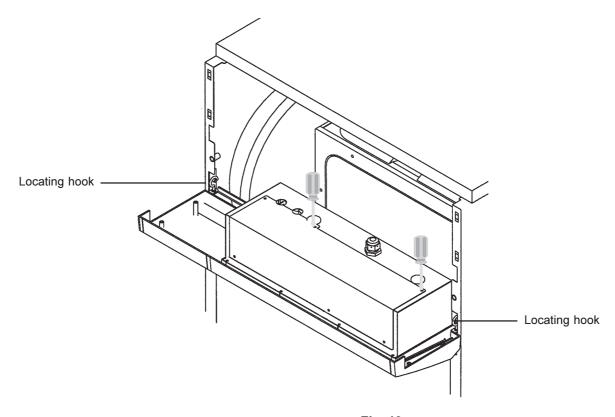


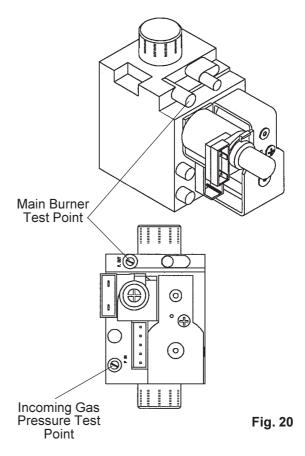
Fig. 19

- 5.5.5 Securely tighten all terminal screws and arrange the cable with slack between the cable anchor and the terminal block. Tighten the cord anchorage screw until the cable is secure.
- **5.5.6** Neatly arrange the external cable in such a way that unrestricted opening of the controls fascia and repositioning is possible without strain on the cable.
- 5.5.7 External controls may be wired from terminals 1 & 2 or 2 & 3 after removing the factory fitted link (between 2 & 3) depending on wiring configuration (see pages 48 51 for further details). If a neutral is needed use the terminal marked N on the terminal strip.

# DO NOT CONNECT ANY WIRES TO THE PRINTED CIRCUIT BOARD TERMINALS.

Section 10 gives details of fitment for external and internal controls (ie Vokèra time clock).

If required pass the external controls cable through the spare cord anchorage and arrange the cable so that should the cable slip the anchorage the current carrying conductors become taut before the earthing conductor.



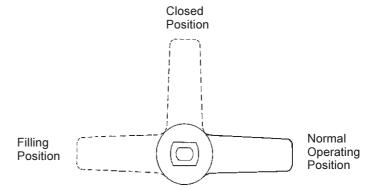


Fig. 21

16

### SECTION 6 COMMISSIONING

- Where the text bears identifying numbers in brackets, refer to figs. 1 and 2 unless otherwise instructed.
- 6.2 Gas Supply Installation
  Inspect the entire installation including the meter. Test for soundness and purge, all as described in BS6891:1988.
- 6.3 Central Heating Systems
- 6.3.1 IMPORTANT DO NOT RELEASE AIR FROM THE RED SEALED EXPANSION TANK. It is charged with air at the factory from .75 .80 bar (11 12psig)
- 6.3.2 Initial filling of the System
- **6.3.2.1** See 3.4.3.
- 6.3.2.2 Open central heating flow and return valves. Unscrew black cap on automatic air release valve (26) one full turn. (Leave open permanently).
- **6.3.2.3** Close all air release taps on the central heating system.
- **6.3.2.4** Identify the filling/inlet valve found at the base of the appliance. See fig.5.

The filling loop may have been disconnected from the filling/inlet valve and heating flow valve. If so reconnect unscrewing the caps as necessary.

The filling/inlet valve has 3 positions. (Fig. 21) i) Vertically up - closed position. ii) Turn to the left to horizontal - filling position.

iii) Turn to the right to horizontal - normal operating position.

To fill, slowly turn the handle of the filling/inlet valve from the closed position towards the filling position. Mains water will be heard to enter the system/boiler. As the water enters the system/boiler the pressure gauge will be seen to rise. Pressurise to between 1bar & 1.5bar when the system is cold. DO NOT OVERPRESSURISE.

Once the desired pressure is achieved turn the filling/inlet valve back to the closed position.

- 6.3.2.5 Starting with the lowest radiator open each air release tap in turn closing it only when clear water, free of bubbles, flows out. In the same away release air from any high points in the pipework.
- 6.3.2.6 Continue filling the system until at least 1.0 bar registers on the gauge then turn the handle of the filling/inlet valve back to the closed position.
- **6.3.2.7** Inspect the system for water soundness and remedy any leaks discovered.

### 6.3.3 Initial Flushing of the Pipework

The whole of the heating system must be flushed both cold and later hot as detailed in 6.10.1. Open all radiator or heating valves and the appliance central heating valves. Drain the boiler and system from the lowest points. Open the drain valve full bore to remove any installation debris from the boiler prior to lighting. Refill the boiler and heating system as described in 6.3.2.

- 6.3.4 Setting the System Design Pressure
- **6.3.4.1** The design pressure should be a minimum of 1 bar and maximum 1.5 bar.
- 6.3.4.2 The actual reading should ideally be 1 bar plus the equivalent height in metres to the highest point of the system above the base of the appliance. (Up to the maximum of 1.5 bar total).

  N.B. The safety valve is set to lift at 3bar/ 30m / 45psig.
- **6.3.4.3** To lower the system pressure to the required value, pull the lever on the head of the safety valve to release water until the required figure registers on the gauge.
- 6.3.5 Filling the Hot Water System
- **6.3.5.1** Close all hot water draw-off taps.
- **6.3.5.2** Turn filling/inlet valve to the normal operating position (horizontally to the right). See fig.21
- **6.3.5.3** Slowly open each draw-off until clear water is discharged.
- 6.4 Checking Electricity Supply
- 6.4.1 Carry out preliminary checks for continuity, polarity, and resistance to earth (see page 61), gaining access as required according to 5.5.2 in this manual.
- **6.4.2** Leave the appliance with the control fascia open and with the mains electricity switched OFF

### 6.5 Lighting the Boiler

- 6.5.1 Ensure flow and return valves are open. If external and/or internal controls are fitted (e.g Timeclock and/or Room thermostat) ensure they 'call for heat'. The commissioning of the appliance may be easier if the external/internal controls are disconnected and terminals 2 & 3 are linked. (For access procedure turn off electricity and refer to 5.5.2 for instructions).
- Switch on the mains electricity and turn the on / off / mode switch to 🖂 🐠
- **6.5.3** Set the c/h control knob to the highest setting.
- 6.5.4 The pump only will run for approximately 1 minute, the appliance will then go through an ignition sequence and the burner will light.

- 6.5.5 If during the ignition attempt period (10 secs approx.) the boiler fails to light, the ignition control circuit will go to lockout. This is indicated by the status LED flashing red accompanied by a flashing error code 01 shown in the temperature indicator. The gas valve is de-energised, but leaves the fan and pump running for approximately 2 minutes after lockout.
- 6.5.6 In the event of the boiler going to lockout turn the mode selector switch to the reset position for approximately 10 seconds, then back to the original position. The two main causes of the boiler going to lockout during commissioning are electrical supply polarity reversed, or air in the gas supply. Check polarity and that the gas supply is completely purged of air, and that gas is reaching the boiler, then repeat from 6.5.2.

### 6.6 Checking Burner Pressures

- 6.6.1 The heat inputs for high and low gas rates are factory set to the maximum values given in section 3.6 for domestic hot water and central heating but it is necessary to check them when commissioning.
- **6.6.2** Turn off the main electricity supply. Gain access to the interior by removing front door panel.
- 6.6.3 Locate the main burner pressure test point (Fig. 22) and slacken the screw half a turn in an anti clockwise direction. Attach a suitable U gauge tube between the test nipple and manometer (see fig. 22).

**IMPORTANT:** Before measuring gas pressures it is imperitive that the protective cover over the gas valve adjustment screw is removed. (Fig. 33)

Turn on electricity supply and fully open a domestic hot water tap to operate boiler in dhw mode. Adjust hot water control knob to it's maximum setting.

**6.6.4** The pressure reading for maximum rate should be:

10.1mbar (plus or minus 1.0mbar)

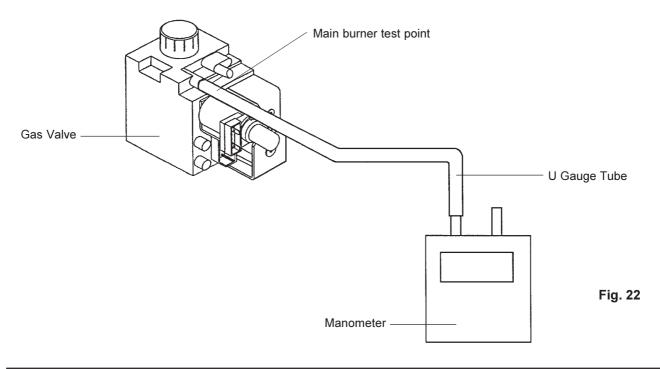
If the pressure is wrong it should be adjusted as instructed in 8.23 (N.B. Whenever the maximum rate is adjusted check and adjust the minimum rate too)

- Action 8.6.5 Reduce the domestic water flow rate to approx. 3-4 litres/min, turn the domestic control knob slowly to minimum. The boiler output will reduce to the minimum setting. If low flame cannot be established in this way, turn off the electricity supply and remove one of the grey wires connecting to the modulator coil on the front of the gas valve. Switch on the electricity supply. The boiler will now light at the minimum setting.
- **6.6.6** When low flame is established, the pressure reading should be:

1.3mbar (plus or minus 0.13mbar)

If it is different adjustment should be made in accordance with the instructions in 8.23.

6.6.7 If the grey wire from the modulator coil was removed to check the minimum setting, turn off the electricity supply and replace the wire onto the modulator coil.



# 6.6.8 Setting the Maximum Rate for Central Heating

The maximum heat input for the central heating mode is not adjustable.

### 6.7 Checking the Flue System

6.7.1 The flue system should be visually checked for soundness. Check all clamps and fixings are secure and tight.

### 6.8 Checking the Heating Thermistor

6.8.1 Allow the system to warm up and manipulate the c/h control knob to ensure that the burner modulates between 'high' and 'low' and then to 'off' and vice versa (scale range covers approx. 45° - 85°C).

### 6.9 Regulating the Central Heating System

- 6.9.1 Fully open all radiator and circuit valves and run the appliance in the central heating mode until heated water is circulating. If conditions are warm, remove any thermostatic valve heads.
- **6.9.2** If the burner will not light, ensure that water is in fact circulating. See 4.6.3.
- 6.9.3 Adjust radiator return valves and any branch circuit return valves until the individual return temperatures are correct and are approximately equal.
- 6.9.4 When all is adjusted, progressively close all radiator valves to ensure that the appliance still operates when flow through the system is limited.

If the burner cuts out prematurely due to lack of water flow through the appliance, the system should be regulated to ensure a flow rate of at least 350 litres/h (78 gals/h). This may mean the addition of a small manual by-pass being fitted to the system if a fully TRV system is used.

### 6.10 Final Flushing of the Heating System

6.10.1 The system should be flushed in accordance with BS7593:1992. Turn on the boiler for central heating and allow the boiler and system to reach temperature. Turn off the boiler and drain the system whilst hot.

Refill the boiler and heating system as described in 6.3.3.

Although not necessary for correct operation of the boiler an inhibitor may be added at this point. Contact the inhibitor manufacturer for further information concerning application and required dose.

**6.10.2** Inspect the system for soundness. Turn the appliance off at the mode selector switch.

### 6.11 Filling, Testing and Regulating the Domestic Hot Water System

- **6.11.1** Start with the appliance switched on having completed the procedures described in 6.4 to 6.10.
- **6.11.2** Open a domestic hot water tap (Preferably the bath tap).

Ensure cold water inlet stopcock is fully open (horizontally to the right) and the dhw control knob is set at maximum.

- 6.11.3 The flow of water should activate the domestic hot water flow switch (13) and drive the diverting valve (21) to its hot water position thus heating the domestic water flowing through the dhw heat exchanger. At the same time the pump and fan are activated lighting the burner on maximum rate.
- 6.11.4 If the burner does not light, check that the water flow rate is above the minimum required to operate the domestic hot water flow switch (13) 2.0 litres/min (0.45 gals/min).
- 6.11.5 The temperature of the water will depend on the rate at which it flows and the amount of energy stored in the primary store.

The temperature of water at the tap can be varied by adjusting the water flow rate at the tap up to the maximum predetermined quantity. The hot water temperature control knob will govern the maximum temperature. When the appliance is being used in hot water mode the temperature indicator indicates the temperature of the hot water leaving the appliance.

6.11.6 It is best to set for the lowest acceptable temperature since the user can gain higher temperatures by restricting flow at the tap.

N.B. If the cold supply is subject to large fluctuations or is above the permitted maximum a suitable pressure/flow regulator should be fitted in the cold water supply to the appliance.

**6.11.7** Turn the appliance mode selector switch to the ⋒ position.

Slowly close the tap to reduce the rate of draw to above the minimum approx. 2.0 litres/min., (0.45 gal/min.) Rotate the dhw control knob to ensure the appliance modulates at its various setting.

- 6.11.8 Close the draw-off tap still further. The burner should stop when the rate falls below approximately 2.0 litres/min. (0.45 gal/min.), and the primary store temperature is replenished.
- 6.11.9 The appliance incorporates a hot water preheat facility. The appliance will therefore ignite periodically to maintain heat within the thermal store of the appliance.

### 6.12 Final Check for Operations

Turn mode selector switch to the OFF/ RESET position, disconnect pressure gauge, re-tighten screw. Relight boiler.

- **6.12.1** Re-check for gas soundness
- **6.12.2** Re examine heating and hot water systems and cold water supply for water soundness.
- **6.12.3** Check the appearance of the gas flame to assess adequacy of combustion air supply.

**6.12.4** Re-check the flue system for soundness and adequacy of supports.

### 6.13 Concluding Operations

- 6.13.1 If external/internal controls have been disconnected and terminals 2 & 3 temporarily linked, remove the link and reconnect the controls circuit. Check the operation of the controls.
- 6.14 Disconnect filling loop, fit filling loop cap. Leave filling loop in a safe and accessible place.
- **6.14.1** Reposition the front control panel and fit the front boiler casing panel (fig. 18).

6.15 Supplementary Instructions for Fitting & Removing Optional Time Clock and for Wiring to External Controls.

Section 10 Appendices A and B at the rear of this manual provides full instruction for fitting and wiring the optional built-in time switches and for wiring to external controls.

6.16 Complete details of the boiler, controls, installation and commissioning in the log book supplied with the boiler. This is an important document which must be correctly completed and handed to the user. Failure to install and commission this appliance to the manufacturers instructions may invalidate the warranty.

### **SECTION 7 INSTRUCTING THE USER**

- 7.1 Hand over the copy of the Users Instructions and the boiler log book supplied with the appliance, together with these instructions. Explain how to operate the boiler correctly and how to use the timeclock and room thermostat if fitted.
- **7.2** Show the user how to switch off the appliance and indicate the position of the electric supply isolator.
- 7.3 Inform the user of the location of all drain cocks and air vents.
- 7.4 Explain how to turn the appliance off for both short and long periods and advise on the precautions necessary to prevent damage should the appliance be inoperative when freezing conditions may occur.
- 7.5 Show the user the filling loop position its function and how to repressurise the system using the filling/inlet valve.
- 7.6 Finally, advise the user that, for continued safe and efficient operation, the appliance must be serviced by a competent person at least once a year.

### **SECTION 8 SERVICING INSTRUCTIONS**

### 8.1 General

To ensure the continued safe and efficient operation of the appliance, it is recommended that it is checked and serviced as necessary at regular intervals.

The frequency of servicing will depend upon the particular installation conditions and usage, but in general, once per year should be adequate.

It is the law that any servicing work is carried out by a competent person such as a Vokèra service engineer, approved service agent, British Gas or other CORGI registered personnel.

The following instructions apply to the boiler and its controls, but it should be remembered that the central heating and domestic hot water systems will also require attention from time to time.

### 8.2 Important Notes

WARNING: Having carried out preliminary flame checks and before starting any servicing work, switch OFF the mains electricity supply and disconnect the plug at the main isolating switch and socket. (If a switch is used remove the fuse.)

Turn off gas supply at the gas service tap fitted to the appliance.

Always test for gas soundness after any service work and after exchanging any gas carrying component.

### 8.3 Recommended Routine Servicing

### 8.3.1 Annual Servicing

When servicing is required the following procedures should be carried out.

- 1. Inspect exterior for signs of damage and deterioration, particularly of flue pipework and electrical connections.
- 2. Turn off mains electricity and remove front casing (see clause 8.4.).
- 3. Replace fuse if previously removed (8.2. above) and turn on electricity. Run the boiler for a few minutes in the domestic hot water mode to permit inspection of its operation. This is accomplished by opening a domestic hot water draw off tap and inspecting burner for yellowing of flame tip, flame lift off or sooting.

4. Ensure central heating valves are open. See 6.3.2.1.

Observe pressure gauge reading (fig. 1, 19) which should be approximately 1 bar when the system is cold See 6.3.4

- 5. Turn off mains electricity and turn off gas service tap on the appliance.
- 6. Gain general access as described in clause 8.4.
- 7. Remove main burner (see clause 8.6). Lightly clean with a soft brush and inspect for damage. If during initial inspection any combustion irregularity was suspected, remove injectors and clean or replace (see clause 8.7).
- 8. Place cloth below combustion chamber to catch debris. Clean heat exchanger using suitable brushes and rods if necessary.
- 9. Inspect combustion chamber lining. The insulating material is easily damaged. Do not scrape, but clean off lightly.

If any panels are damaged these should be replaced (see clause 8.11).

- 10. Replace all parts in reverse order but leave the controls fascia open and outer casing off.
- 11. Undertake a complete commissioning check as detailed in section 6.
- 12. Close up control fascia and refix front casing.
- 13. Clean off casing using soft cloth and dilute detergent.
- 14. Complete details of service undertaken in the boiler log book.

NOTE: There is a flue gas analysis test point incorporated in the flue outlet. (see 8.23.6)

### 8.3.2 Replacement of Parts

- 1. The life of individual components varies and they will need servicing as and when faults develop. The fault finding sequence charts in section 9 will serve to locate which component is the cause of any malfunction. Instructions for removal, inspection and replacement of the individual parts are given in the following pages.
- 2. The domestic hot water heat exchanger may in certain conditions become partially blocked by scale deposits. Evidence of this will be deterioration in performance.

This condition could well be treated using proprietary descalants following makers' instructions without dismantling the appliance by circulating a fluid through the dhw coil. To do this, disconnection from hot and cold services is necessary. Reconnect only after thorough flushing with clean water.

3. Occasional maintenance of mechanical working parts will be necessary (three port valve, flow diaphragm). Service kits are available from your local Vokèra stockists. Vokèra Service Kit No.T0019

### 8.4 To Gain General Access/Assembly

To remove components access to the interior is essential.

Ensure electricity supply is isolated before carrying out any servicing.

### **8.4.1** To remove front casing.

Push to release front door panel and lower to reveal controls. Found magnetised on the inside of the door panel will be a small tool. Using the tool loosen the 2 captive screws securing the front control panel door to the appliance, lift away to reveal the inside of the appliance.

If necessary reposition the front control panel by first pulling it free from 4 locating lugs. Rotate the panel through 90° degrees and relocate it into the lower position using the locating hooks as shown in fig.18.

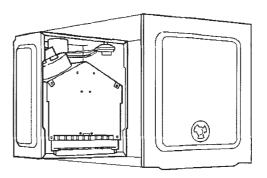
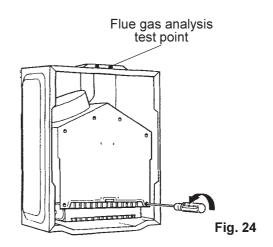


Fig. 23

- 8.4.2 Reassembly is always carried out in reverse order to dismantling, unless otherwise stated. Electrical connections must be remade in accordance with the wiring diagram (fig.36).
- **8.4.3** Where gas control components are replaced, check the burner pressures and adjust if necessary. See 8.23.
- **Room Sealed Chamber Front Cover** Refer to fig. 23.



**8.5.1** Gain general access as 8.4

**8.5.2** Remove room sealed cover plate by releasing two lower retaining clips and easing cover off the top locating hooks. Inspect gasket for damage. If damaged, replace.

NOTE: When refitting the combustion chamber front cover it is essential to correctly seat and secure the cover in place ensuring both clips are secured in place.

### 8.6 Main Burner and Spark Electrode

Part No's Main Burner - 5317 Spark Electrode - 1931 Refer to figs. 25 & 26

- **8.6.1** Gain general access as 8.4.
- **8.6.2** Remove room sealed front cover as 8.5
- **8.6.3** Remove front of combustion chamber by releasing six screws (fig. 24).
- Remove four burner retaining screws (fig. 25). Ease burner forward and rest on chamber base (fig. 26).
- **8.6.5** Release electrode and earth retaining screws & carefully remove electrode.
- 8.6.6 Trace electrode and earth lead to electronic ignition control and gas valve and disconnect.
- **8.6.7** Remove main burner.
- **8.6.8** Reassemble in reverse order ensuring correct location of electrode, and solid earthing point.

Note: If difficulty is found in relocating the burner securing screws, easier access can be gained by removing the two side panels (fig. 26).

### 8.7 Main Burner Injectors

- **8.7.1** Gain general access as 8.4
- **8.7.2** Remove room sealed front cover plate and combustion chamber front (8.5 & 8.6.3).
- **8.7.3** Remove main burner (8.6.4 to 8.6.8).
- **8.7.4** Unscrew injector(s) from burner bar.

### 8.8 Main Heat Exchanger Part No. 28 - 1914

Refer to Fig. 25

- **8.8.1** Gain general access as 8.4
- **8.8.2** Remove room sealed front cover plate (8.5).
- **8.8.3** Remove front of combustion chamber (8.6.3).
- **8.8.4** Remove two air baffle plates, 1 screw securing each (fig.27).
- **8.8.5** Remove both side panels, 2 screws each (fig.26)

- 8.8.6 Turn the 3 butterfly primary store isolation valves to the closed position (handle across valve body) this isolates the primary store thus preventing unnecessary draining.
- 8.8.7 Close heating flow and return valves by turning ¼ turn until indicating lines are horizontal. Pull lever on head of safety valve to drain primary circuit to boiler.
- **8.8.8** Place cloth under heat exchanger to catch surplus water.
- **8.8.9** Unscrew unions on either side of main heat exchanger fig. 25.
- **8.8.10** Slide out main heat exchanger, taking care not to damage insulation panels. Avoid spillage of water on boiler electrics.
- **8.8.11** Reassemble in reverse order using new fibre washers in unions.

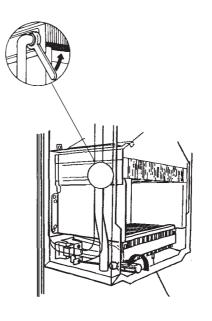
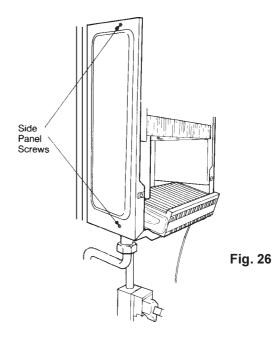


Fig. 25



8.9 Flue Fan Part No. 5911 8.9.1 Remove room sealed front cover plate (8.5) and front of combustion chamber (8.6.3). 8.9.2 Loosen maintenance clip securing screws (see fig.27) and slide upwards to clear joint. 8.9.3 Remove silicone pipes from nozzles on inner flue bend 8.9.4 Remove 3 flue hood retaining screws (see fig. 27). NOTE: When removing the two side screws the two air baffle plates can be removed. 8.9.5 Carefully slide flue hood forward disconnecting electrical leads on fan in the process. 8.9.6 Unscrew 4 screws securing fan to flue hood and remove fan. Transfer aluminium manifold (two screws) to new fan. 8.9.7 Reassemble in reverse order, replacing centre hood screw first. Flue Pressure Differential Switch 8.10 Part No 9232 Refer to Fig. 27 8.10.1 Gain general access as 8.4 8.10.2 Remove room sealed cover (8.5) 8.10.3 Remove 2 screws holding pressure differential switch to the combustion chamber. 8.10.4 Pull off tab connectors and remove pressure switch, disconnecting the air pressure pipes in the process. 8.10.5 Reassemble in reverse order. See fig. 36 for correct fitting of electrical connections. When reconnecting the pressure pipes the upper nozzle on the inner flue bend connects to the front nozzle of the pressure differential switch.

**Combustion Chamber Insulation Boards** 

Remove room sealed front cover 8.5 Remove front of combustion chamber 8.6.3.

Remove Main Heat Exchanger 8.8.

To remove side combustion chamber insulation boards, gently prise upwards and

To remove rear board, gently prise upwards

Fourth panel (front) is replaced complete with combustion chamber front panel.

Gain general access as 8.4

8.11

8.11.1

8.11.2

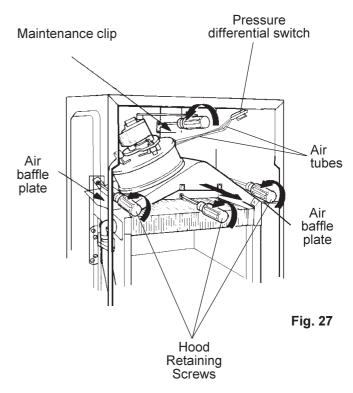
8.11.3

8.11.4

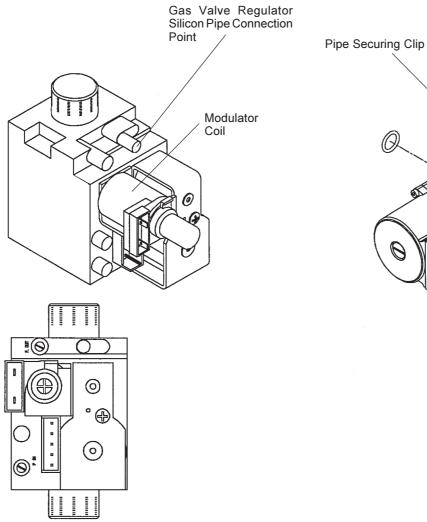
8.11.5

pull out.

and pull out.



8.12	<b>Ignition Control Box</b> Part No. 099864	8.13	Gas Control Valve (complete) Part No. 099862 fig. 28
8.12.1	Gain general access as 8.4.	8.13.1	Turn off gas service tap.
8.12.2	Release 1 screw (upper) securing ignition box to gas valve body.	8.13.2	Remove Ignition control box as 8.12
		8.13.3	Pull off silicone tube from gas valve regula-
8.12.3	Disconnect electrode lead from ignition box.		tor.
8.12.4	Disconnect ignition control box from gas valve by sliding out of situ.	8.13.4	Disconnect earth leads from gas valve.
		8.13.5	Disconnect wires from modulator coil.
8.12.5	Release one screw to release electrical cover plate on ignition control box.	8.13.6	Unscrew gas service tap union & release from its seating.
8.12.6	Remove internal electrical plug-in connector by gently pulling and releasing.	8.13.7	Undo union above the gas control valve & withdraw gas valve.
8.12.7	Reassemble in reverse order ensuring correct location of electrical plug and electrode lead.	8.13.8	Undo union from base of gas valve and transfer supply tube to new gas valve.
		8.13.9	Reassemble in reverse order.
		8.13.10	Test all joints for gas soundness.
		8.13.11	Check burner pressures. As 6.6 If incorrect adjust as instructed in 8.23.



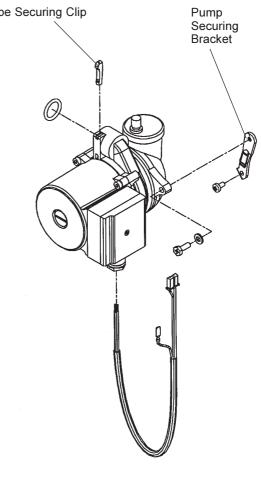


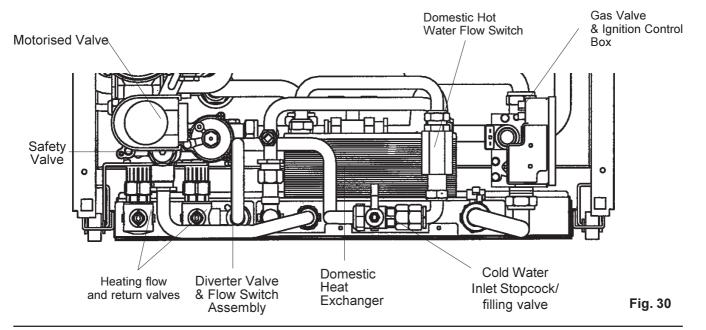
Fig. 28

Fig. 29

8.14	Pump		
	Part No.	088031	Refer to fig.29

- 8.14.1 Gain general access as 8.4
- **8.14.2** Turn the 3 butterfly primary store isolation valves to the closed position (handle across valve body) this isolates the primary store thus preventing unnecessary draining.
- 8.14.3 Close heating flow and return valves (fig.30), by turning ¼ turn until indicating lines are horizontal. Pull lever on head of safety valve to drain primary circuit to boiler.
- **8.14.4** Place cloth under pump to catch surplus water.
- **8.14.5 HEAD ONLY** Unscrew the 4 allen screws around the pump head. Pull head from base of pump and disconnect electrical leads. If replacement required, use the head from a standard 15-60 Grundfos pump.
- **8.14.6 COMPLETE PUMP** Disconnect pipe union connection at front left corner of combustion chamber.
- **8.14.7** Disconnect push fit pipe from pump body by releasing pump securing clip and pulling pipe free from body.
- **8.14.8** Remove screw from pump securing bracket.
- **8.14.9** Grasp pump and pull upwards with slight twisting movement to release pump from manifold.
- **8.14.10** Disconnect electrical leads from pump.
- 8.14.11 Reassemble in reverse order.
  Reconnect electrical leads Brown to L, Blue to N and Green to E.
- **8.15** Domestic Flow Switch Refer to fig. 30.
- 8.15.1 Gain general access as 8.4.
- **8.15.2** Place receptacle or an absorbent pad below switch to catch trapped water.
- **8.15.3** Close cold water inlet stopcock. See fig.30

- **8.15.4** Open lowest draw-off or drain tap on hot water system.
- **8.15.5** Disconnect cold water inlet valve from flow switch by undoing union.
- **8.15.6** Disconnect union at top of flow switch and two electrical tab connectors.
- **8.15.7** Reassemble in reverse order.
- 8.16 Combined Diverter Valve & Flow Switch Manifold
  Refer to fig. 30
- 8.16.1 Gain general access as 8.4
- **8.16.2** Remove Pump as 8.14
- **8.16.3** Remove motorised valve as 8.21.8.
- **8.16.4** Release flow microswitch from the hydraulic group by removing one retaining screw on bracket.
- **8.16.5** Disconnect flow tube union and rear union where they connect onto the hydraulic group.
- **8.16.6** Disconnect expansion vessel pipe.
- **8.16.7** Unscrew pressure gauge connection retaining screw and pull out pressure gauge connection.
- **8.16.8** Disconnect safety valve discharge pipe and heating valve unions.
- **8.16.9** Remove retaining allen screw securing hydraulic group to frame.
- **8.16.10** Withdraw hydraulic group from appliance. See fig. 31 for further disassembly.
- **8.16.11** Reassemble in reverse order ensuring that washers are replaced in all union connections.



8.17	Removal of Domestic Hot Water Heat
	Exchanger
	Refer to figs. 30

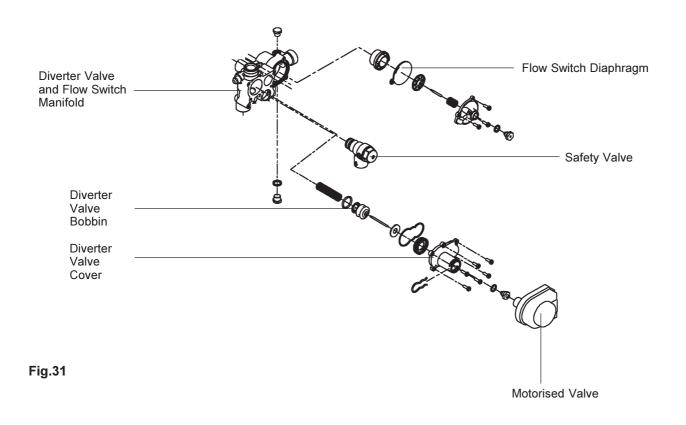
- 8.17.1 Gain General access 8.4
- **8.17.2** Place receptacle or an absorbent pad below heat exchanger to catch trapped water.
- **8.17.3** Close cold water filling/inlet valve. See fig. 21
- **8.17.4** Open lowest draw-off or drain tap on hot water system.
- **8.17.5** Turn the 3 butterfly primary store isolation valves to the closed position (handle across valve body) this isolates the primary store thus preventing unnecessary draining.
- 8.17.6 Close heating flow and return valves (fig.30) by turning ¼ turn until indicating lines are horizontal. Pull lever on head of safety valve to drain primary circuit to boiler.
- **8.17.7** Undo 4 unions and withdraw heat exchanger.
- **8.17.8** Reassemble in reverse order, using new washers if required.
- 8.18 Diverter Valve
- **8.18.1** Gain general access as 8.4.
- **8.18.2** Turn the 3 butterfly primary store isolation valves to the closed position (handle across valve body) this isolates the primary store thus preventing unnecessary draining.
- 8.18.3 Close heating flow and return valves (fig. 6) by turning ¼ turn until indicating lines are horizontal. Pull lever on head of safety valve to drain primary circuit to boiler.
- **8.18.4** Remove motorised valve. See 8.21.8
- **8.18.5** Remove front of diverter valve by unscrewing six retaining bolts.
- **8.18.6** See Fig.31 for further disassembly and location of components.
- **8.18.7** Reassemble in reverse order.
- 8.19 Checking/Replacing Main Expansion Vessel
- 8.19.1 The expansion vessel is factory pressurised 0.8 bar (12psig) and should be checked during servicing. Should it have lost pressure it can be repressurised in situ. Turn the 3 butterfly primary store isolation valves to the closed position. Drain the boiler. Fit a suitable pump and gauge (i.e. car foot pump and gauge) to the valve on the side of the expansion vessel, and pressurise to 0.8bar (12psig) and remove the pump.

If the vessel cannot be repressurised or if pressure loss is very frequent the expansion vessel will require changing. Alternatively, a new vessel can be fitted in the return to the appliance, and the old vessel isolated in situ.

- **8.19.2** Switch OFF mains electricity and gain general access. Disconnect electricity supply and wiring for external controls from the appliance. See 5.5.7
- **8.19.3** Turn the 3 butterfly primary store isolation valves to the closed position (handle across valve body) this isolates the primary store thus preventing unnecessary draining.
- 8.19.4 Close heating flow and return valves (fig.30) by turning ¼ turn until indicating lines are horizontal. Pull lever on head of safety valve to drain primary circuit to boiler.
- **8.19.5** Disconnect pipe union at the base of the expansion vessel.
- **8.19.6** Withdraw expansion vessel from appliance easing away from retention clip, taking care not to spill water retained inside vessel.
- **8.19.7** Reassemble in reverse order, using new fibre washer.

8.20	Safety Valve Part No. 1806 Refer to fig.30
8.20.1	Gain general access as 8.4.
8.20.2	Turn the 3 butterfly primary store isolation valves to the closed position (handle across valve body) this isolates the primary store thus preventing unnecessary draining.
8.20.3	Close heating flow and return valves (fig. 30) by turning ¼ turn until indicating lines are horizontal. Pull lever on head of safety valve to drain primary circuit to boiler.
8.20.4	Disconnect safety valve discharge pipe.

- 8.20.5 Loosen grub screw at base of safety valve and pull forwards releasing valve from O' ring seal.
- **8.20.5** Replace in reverse order.
- 8.21 Removal of Electrical Components
- **8.21.1** Ensure electricity is switched off at main isolator and gain general access as 8.4.
- **8.21.2** Flow Microswitch Fig. 35l
- **8.21.3** Gain general access.
- **8.21.4** Release microswitch from hydraulic group by removing one securing screw.
- **8.21.5** Remove electrical cover plate by removing 6 screws.
- 8.21.6 Trace the electrical wires back to where they connect into the plug on the circuit board. Release the plug from the circuit board and remove wires by inserting a small screwdriver or spike into the lower part of the plug releasing the retaining lug.
- **8.21.7** Reassemble in reverse order ensuring correct location of electrical connections. (see fig.36 for electrical connections)



8.21.8	Motorised Valve Part No 2905 Gain general access as 8.4		Close heating flow and return valves (fig. 5)
8.21.9			by turning ¼ turn until indicating lines are horizontal. Pull lever on head of safety valve
8.21.10	Release motorised valve by removing retaining clip.	8.21.33b	to drain primary circuit to boiler.  DOMESTIC HOT WATER
8.21.11	Remove electrical plug in connector.	0.21.005	Close cold water inlet stopcock. See fig.5
8.21.12	Reassemble in reverse order.		Open lowest draw-off or drain tap on hot water system.
8.21.13	Printed Circuit Board Part No. 48898	8.21.34	Pull off electrical plug connection from
8.21.14		0.21.04	thermistor.
8.21.15	Remove electrical cover plate by removing	8.21.35	Unscrew thermistor from pocket.
	6 screws.	8.21.36	Reassemble in reverse order.
8.21.16	Pull out 9 multi plug connectors and one earth lead from the printed circuit board.	8.22	Pressure Gauge Part No 078139
8.21.17	Remove 2 screws securing circuit board to front panel and remove board.	8.22.1 8.22.2	Gain general access as 8.4 & 8.4.1
8.21.18	Reassemble in reverse order ensuring correct location of electrical connections. (see fig. 36 for electrical connections)	0.22.2	Turn the 3 butterfly primary store isolation valves to the closed position (handle across valve body) this isolates the primary store thus preventing unnecessary draining.
	NOTE: It will also be necessary to check/ adjust the c/h minimum gas pressure as 8.23.3	8.22.3	Close heating flow and return valves (fig.5) by turning ¼ turn until indicating lines are horizontal. Pull lever on head of safety
8.21.19	Display Printed Circuit Board	0.00.4	valve to drain primary circuit to boiler.
8.21.20	Remove printed circuit board as 8.21.13 to 8.21.18. Part No 48899	8.22.4	Remove electrical cover plate by removing 6 screws.
8.21.21	Remove three control knobs from front control panel (pull off).	8.22.5	Trace capillary from back of pressure gauge to connecting point on brass manifold.
8.21.22	Remove the two screws securing the circuit board to the front panel.	8.22.6	Unscrew the retaining screw beside the capillary tube entry to the manifold.
8.21.23	Pull out two multi-plug connectors.	8.22.7	Pull out capillary tube from manifold.
8.21.24	Replace in reverse order.	8.22.8	Squeeze plastic locking lugs behind fascia
8.21.25	Safety Thermostat Part No 8367 (Refer to fig. 32)	8.22.9	and press gauge from aperture.  Reassemble in reverse order following
8.21.26	Gain general access as 8.4.		original route for capillary tubes and ensuring locking lugs are located in the grooves.
8.21.27	Remove room sealed chamber front cover as 8.5 and R/H side panel (fig. 26).		
8.21.28	Pull off the two electrical connections on the back of the thermostat.	Flow Pi	ре
8.21.29	Release stat from flow pipe by unscrewing 2 retaining screws.		Primary Thermistor
8.21.30	Reassemble in reverse order ensuring correct location of electrical connections. (see fig. 36 for electrical connections)		
8.21.31	<b>Thermistor Sensors</b> Part No. 8484 Refer to fig.32		
8.21.32	Gain general access as 8.4.		
8.21.33	Remove room sealed chamber front cover as 8.5. Remove R/H side panel as fig.26		
8.21.33a	PRIMARY Turn the 3 butterfly primary store isolation		

valves to the closed position (handle across

valve body) this isolates the primary store thus preventing unnecessary draining.

Fig. 32

Safety Thermostat

### 8.23 Setting Gas Pressures

ALL SETTINGS DONE WITH A SUITABLE MANOMETER CONNECTED TO GAS VALVE AS INSTRUCTED IN 6.6.

### 8.23.1 Setting Maximum Rate

Turn off electrical supply to boiler and follow instructions in section 8.4 & 8.4.1 to gain access.

Refer to Fig. 22 & 33.

Turn on the electricity supply and the appliance mode selector switch to Remove gas pressure adjustment protective cover (fig. 33). Turn on fully a domestic draw off tap.

The boiler will now light at full flame. Screw the outer nut (a) on the end of the modulator coil slowly clockwise until the burner lights.

Adjust the nut until the correct pressure is obtained on the gauge. The correct reading should be:

### (N/G)

10.1 mbar.

plus or minus 1.0 mbar.

### 8.23.2 Setting Minimum Rate (DHW)

Remove one of the grey wires connecting to the modulator coil. The gas pressure will now be at the minimum rate.

Turn the inner minimum adjusting screw (b) anti clockwise to decrease the pressure, or clockwise to increase the pressure until the minimum gas pressure is achieved, (ensure when adjusting the inner screw the outer nut (a) is held in position) the correct reading should be:

### (N/G)

1.3 mbar.

plus or minus 0.13 mbar.

Replace the grey wire back onto the modulator coil together with the protective cover.

### 8.23.3 Setting Minimum Rate (C/H)

Turn off the hot water draw off tap.

Remove electrical cover plate by removing 6 screws. (Fig. 19).

Turn the mode selector switch to the  $\mathbb{R}^{n}$  position, ensure that the room thermostat and/or timeclock (if fitted) are calling for heat. Turn the heating thermostat to maximum and ensure the appliance ignites.

Identify minimum adjustment button on pcb (fig. 34).

Press the minimum adjustment button once, the boiler will operate in central heating mode at a minimum gas pressure. An LED on the PCB will flash red to confirm the appliance is in central heating minimum mode.

The gas pressure should now be:

### (N/G)

1.6 mbar.

plus or minus 0.16 mbar.

If the reading is incorrect it should be adjusted as follows:

Identify the minimum adjustment potentiometer on the PCB fig. 34.

With the boiler still in central heating mode and the burner at the minimum rate, using a small screwdriver turn the potentiometer clockwise to increase & anti-clockwise to decrease the minimum gas pressure.

When all is adjusted, press the minimum adjustment button once (the appliance will return to normal operation). Turn the appliance off.

### 8.23.4 Soft Light Ignition

The Linea range incorporates a fully automatic soft light ignition sequence which is non adjustable.

When ignition is called for the gas valve is energised and at the same time 20 m/A is applied to the modulator coil for a period of approximately 3 seconds. During this 3 seconds the appliance will ignite.

After the initial 3 seconds power to the modulator coil is gradually increased to a maximum power of 120 m/A.

120 m/A is applied to the modulator coil for a further second. If the appliance is operating in hot water mode the maximum heat input will be automatically adjusted depending on the temperature of the appliance.

If the appliance is operating in central heating mode see 8.23.5.

### 8.23.5 Maximum Rate in Central Heating Mode.

After initial ingnition (8.23.4), the Linea Max range does not require any adjustment to maximum heat requirement of the system load.

Should the appliance fail to achieve sufficient temperature rise within this 15 minute period, the appliance will increase its maximum heat input to further increase the temperature of the system.

Once achieved the appliance will modulate to suit system load.

### 8.23.6 Combustion Analysis

Incorporated on the appliance is a combustion switch (fig.1, 35). Once the gas pressures have been set activation of the combustion switch automatically fires the appliance at maximum rate in central heating. The appliance will be held at maximum rate until the maximum temperature of the appliance is achieved. The appliance will not modulate during this period.

- **8.23.6.1** Remove electrical cover plate by removing 6 screws.
- **8.23.6.2** To use the combustion switch it is important that the gas pressures are set accurately as described in 8.23.1 8.23.3.
- **8.23.6.3** Remove combustion switch cap on front control panel by turning ½ turn to disengage.
- **8.23.6.4** Unscrew flue gas analysis test point Fig.24. Set up flue gas analyser and insert probe into test point.
- 8.23.6.5 Using a screwdriver lightly press the black toggle behind the combustion switch cap once only. The appliance will light at maximum rate. At this point the digital display will show CO to confirm the appliance is in combustion test mode.

- 8.23.6.6 Analyse flue gasses on analyser.
- **8.23.6.7** Once the analysis is complete lightly press the black toggle once to disengage the combustion mode. The display will revert to showing appliance temperature on the digital display.

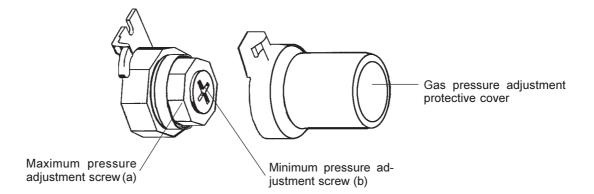
### NOTE:

The combustion switch can also be used when gas rating the appliance.

### 8.24 End of Servicing

Run through the general commissioning as described in Section 6 as far as they apply.

Refit casing and clean up.



Minimum Adjustment Button

Adjustment Button

Adjustment Potentiometer

Fig. 34

Fig. 33

### SECTION 9 OPERATIONAL CHECKS AND WIRING DIAGRAMS

9.1 On completion of any service/fault finding task which has required the breaking and remaking of electrical connections, the checks Earth Continuity, polarity and Resistance to Earth must be repeated.

The following flow diagrams suggest the logical sequence of steps for fault finding.

They are not exhaustive but cover all that can reasonably be carried out on site by the installer.

Acquaintance with the functional sequence will prove helpful for some, and this is included for reference. As further help, the role of each part is briefly described.

Also included in this section are wiring diagrams and schematics to assist in fault location and servicing as described in the text

### 9.2 Sequence of Functions

When following this sequence, refer to fig 36. It is assumed that the mode selector switch is in the 🔊 position.

**9.2.1** Rest (No demand for central heating or hot water)

With no demand for heating or hot water the appliance will periodically light to preheat the thermal store. (This operation takes place approx. once every 3 hours if there has been no demand for hot water). This is done to ensure that when a demand is made for domestic hot water the appliance is not cold, thereby reducing the wait for hot water, and energy is present in the store for better hot water production.

Once every 19 hours the appliance will automatically activate and deactivate the pump and motorised valve (provided the electrical supply is on to the appliance). This will help prevent these components becoming stuck if the appliance is not used for long periods.

The temperature indicator will always display the temperature of the boiler unless domestic hot water is drawn where it will indicate the temperature of the hot water leaving the appliance.

### 9.2.2 Domestic Hot Water Mode

Turning on a tap will cause the domestic hot water flow switch to activate.

Activation of the domestic hot water flow switch operates the motorised valve. Operation of the motorised valve mechanically diverts the primary water to the thermal store and domestic heat exchanger. The pump is started simultaneously and with sufficient primary water circulation around the appliance the flow switch is operated. Once the flow switch has activated the fan starts which results in a changeover of the pressure differential switch. Once these actions have

been proven the gas valve will be energised and the electrode will start to spark.

If a flame is detected during the ignition attempt time (8-12 seconds) the sparking will cease, the gas valve will remain energised and the appliance will produce hot water as described below.

If a flame is not detected the appliance will go to lockout (failure to detect a flame during ignition attempt time). The gas valve will be de-energised and the sparking will stop. (See self diagnostic error codes)

To reset the appliance after lockout turn the mode selector switch to the reset position for approximately 10 seconds then back to original position.

The temperature rise of primary water and domestic hot water in the appliance is sensed by thermistors on the flow tube and hot water outlet. An increase in temperature will in turn decrease the voltage reaching the modulator coil, causing the gas rate to be lowered. If the temperature rise is too great the gas valve can turn off completely.

Conversely a fall in temperature of the primary and domestic hot water will increase the low voltage to the modulator coil and this in turn increases the gas rate accordingly.

Temperature of the domestic hot water leaving the appliance is shown at the temperature indicator whenever hot water is drawn.

Constant monitoring of the temperature of the primary and domestic hot water by the thermistors will regulate the gas rate to maintain an average heat input.

**NOTE 1:** As the thermistor senses the temperature of the primary water leaving the main heat exchanger, the amount of heat transferred from the primary water to the dhw water depends upon the temperature differential between them.

**NOTE 2:** With maximum thermal storage temperature, the temperature rise to the hot water will depend upon the flow rate and length of use. It is possible to use all the energy within the thermal store therefore the maximum hot water performance will reduce to 28kW output (11.4l/min at 35°C rise).

When the dhw water draw off rate drops below the permitted minimum (2.0 l/min) the domestic hot water flow switch is deactivated, and the appliance either reverts to the 'Rest' mode where the fan may overrun to remove residual heat, or the appliance will continue to operate to replenish heat within the thermal store, or if there is a call for heating to the mode described.

### 9.2.3 Central Heating Mode

In this mode the mode selector switch must be turned to the  $\Im M$  position.

With all controls calling for heat the motorised valve returns, mechanically diverting primary water to the central heating circuit. The pump will run and provided sufficient primary water is circulating the flow switch is activated.

The fan will run and the pressure differential switch will be activated. This in turn will energise the electronic ignition control box. The gas valve will be energised and the electrode will start to spark.

If a flame is detected during the ignition attempt period, (8-12 seconds) the sparking will cease and the gas valve will remain energised.

The temperature rise of the primary water is sensed by the thermistor on the flow pipe.

As the temperature of the primary water approaches that set on the c/h temperature control, the voltage to the modulator coil will decrease and thus lower the gas rate.

On reaching the set temperature the gas valve is de-energised and the burner is extinguished.

The appliance has an inbuilt delay timer and re-ignition will not be attempted for approximately 3 minutes. This can be deactivated. See page 53.

Conversely a fall in temperature of the primary water will increase the voltage to the modulator coil therefore increase the gas rate. Constant monitoring of the temperature of the primary water by the thermistor will regulate the gas rate to maintain an average heat input.

When the appliance has reached the set temperature and the burner is off, the pump will continue to run to circulate the primary water around the c/h system.

Temperature of the central heating is shown at the temperature indicator whenever the central heating is on.

If supply to the appliance is broken (e.g. by a room thermostat or timeclock) the burner is extinguished the pump stops, the motorised valve is energised into the hot water mode waiting for pre-heat or demand for hot water. However, the fan will continue to run until the primary water temperature is below 80°C.

Should there be a restriction in the heating circuit reducing the flow rate to below 350 l/hour (1.28 gpm) the flow switch could deactivate and de-energise the gas valve.

### **Self Diagnostic Error Codes**

The temperature indicator also serves as an error code indicator. Should an error occur the status LED (which is normally green) will flash red. This will be accompanied by the temperature indicator flashing an error code of **01 - 08**. Check code and proceed as follows:

**01:** Failure to ignite (see 6.5.5). To re-set turn mode selector switch to re-set position for approximately 10 seconds, then back to original position.

**02:** Overheat - Normally associated with either poor or lack of primary water circulation. Wait for appliance to cool then re-set as described for code 01.

**03:** Problem with fan/flue. Re-set as described for code 01.

**04:** Insufficient water pressure or poor flow in system. Check pressure gauge reading, if low restore pressure (see 6.3.3) then reset as described in code 01. If the pressure gauge reading is correct check for sufficient primary water movement or correct operation of flow switch. Re-set as described for code 01.

05: Re-set as described for code 01.

**06:** Hot water thermistor open circuit.

07: Primary thermistor open circuit.

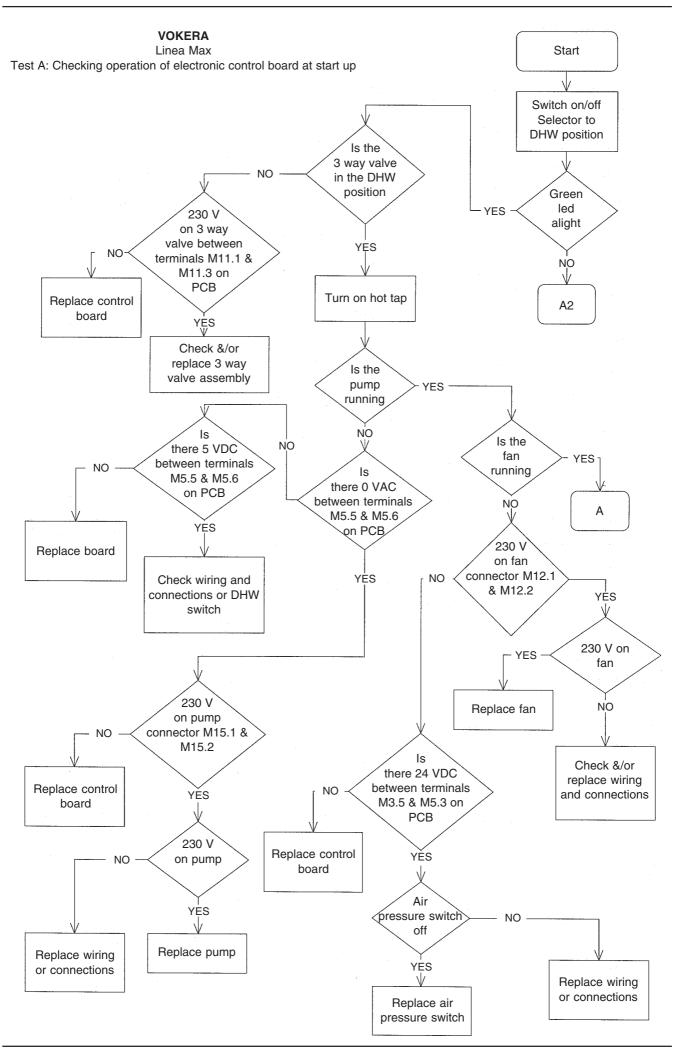
08: Re-set as described for code 01.

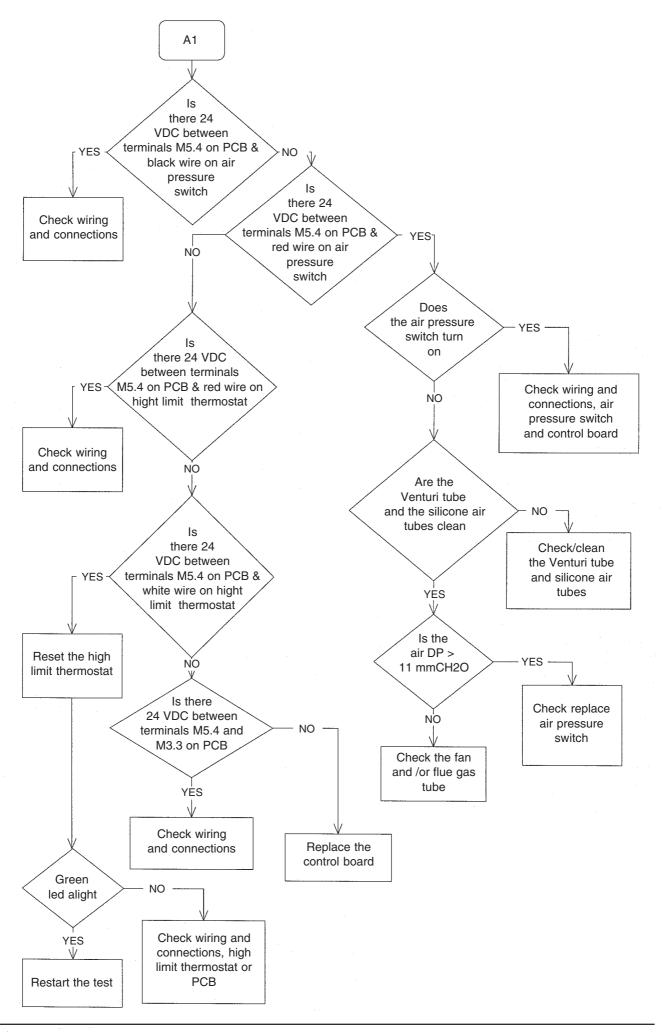
### **FAULT FINDING GUIDES**

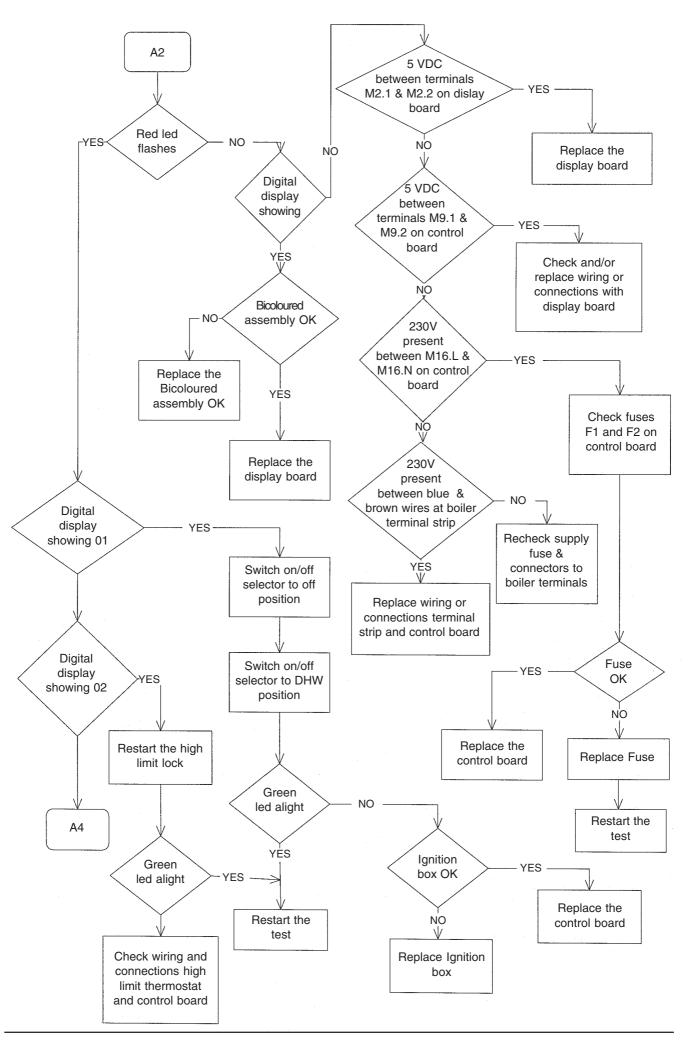
On the following pages are the fault finding guides. Be sure to read the notes below before begining any fault finding

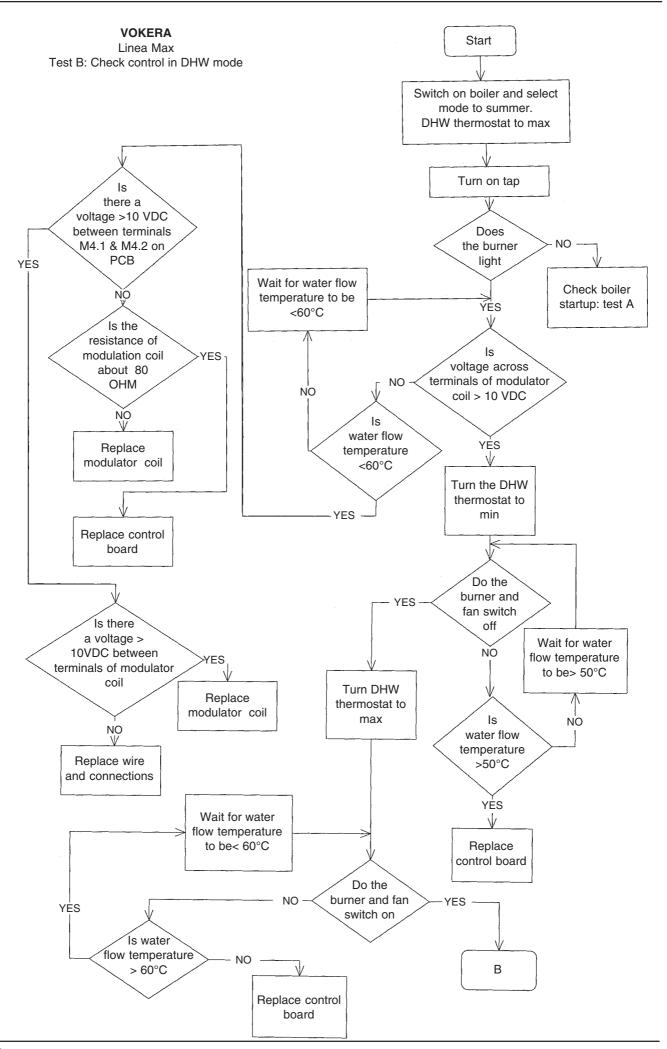
### **NOTES:**

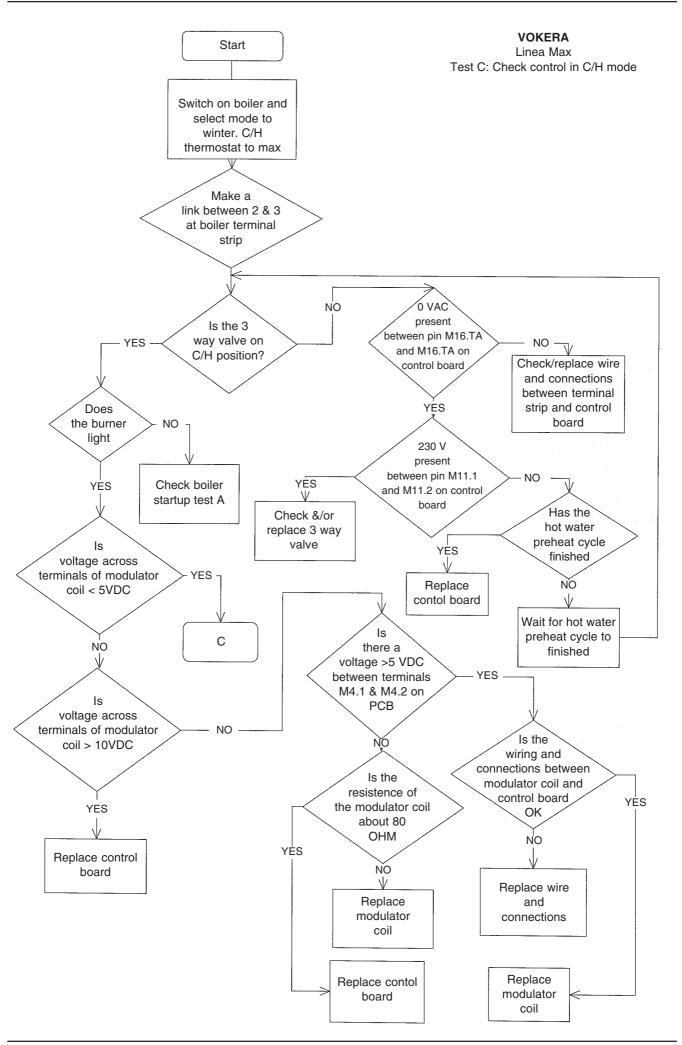
- 1. To ensure correct fault diagnosis it is important that these guides are carried out in the set order.
- 2. Check the electrical supply polarity is correct before carrying out fault finding (lockout will occur if the polarity is reversed).
- 3. To ensure that internal/external controls (if fitted) do not interfere with fault finding, disconnect the wires from terminals 2 & 3 (labelling them in the process to ensure correct reconnection) and provide a solid link between 2 & 3.

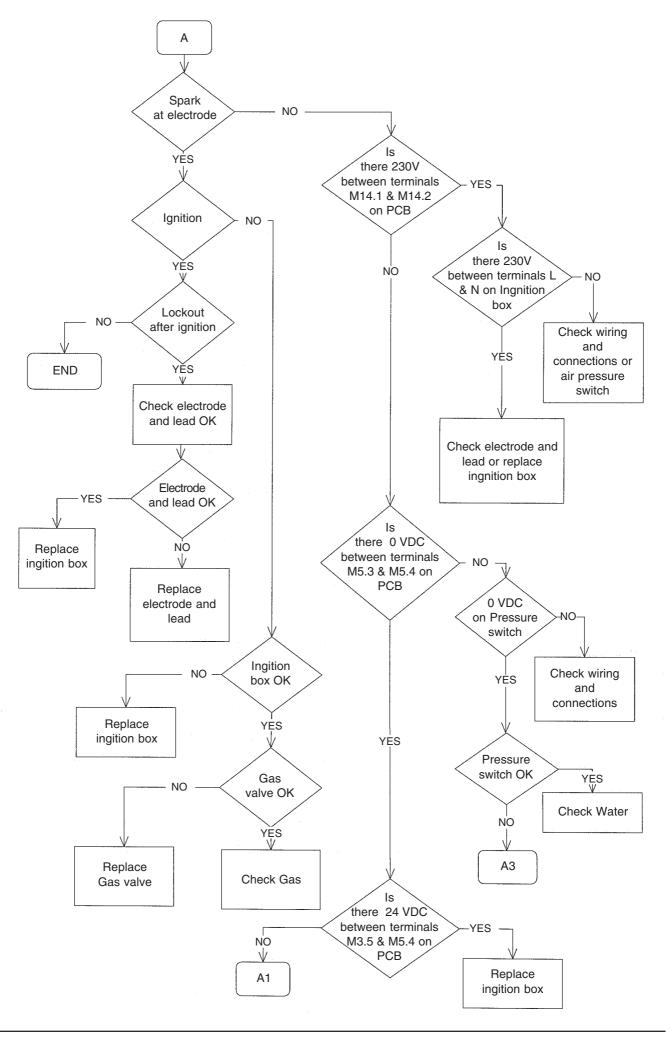


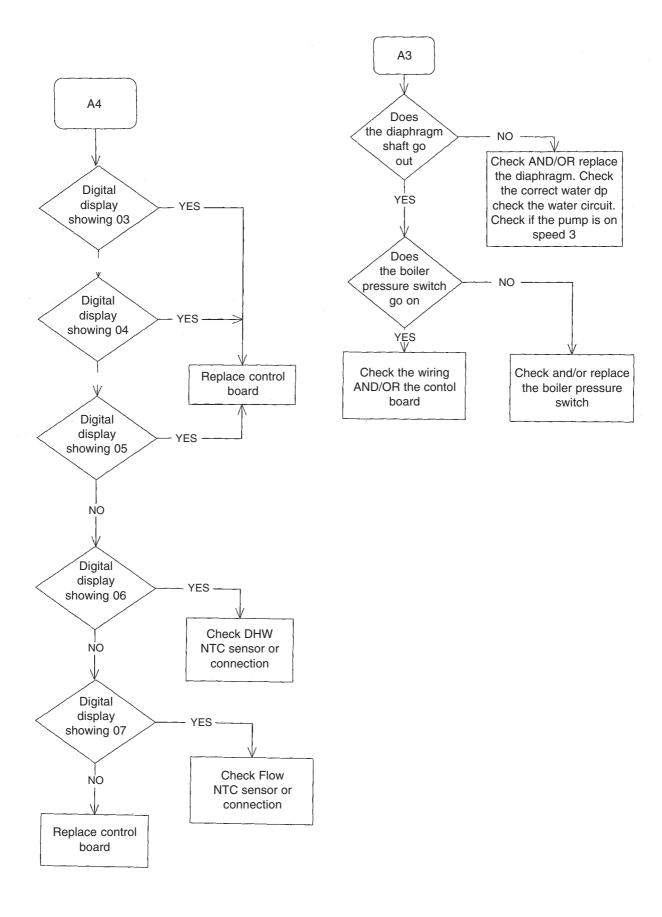


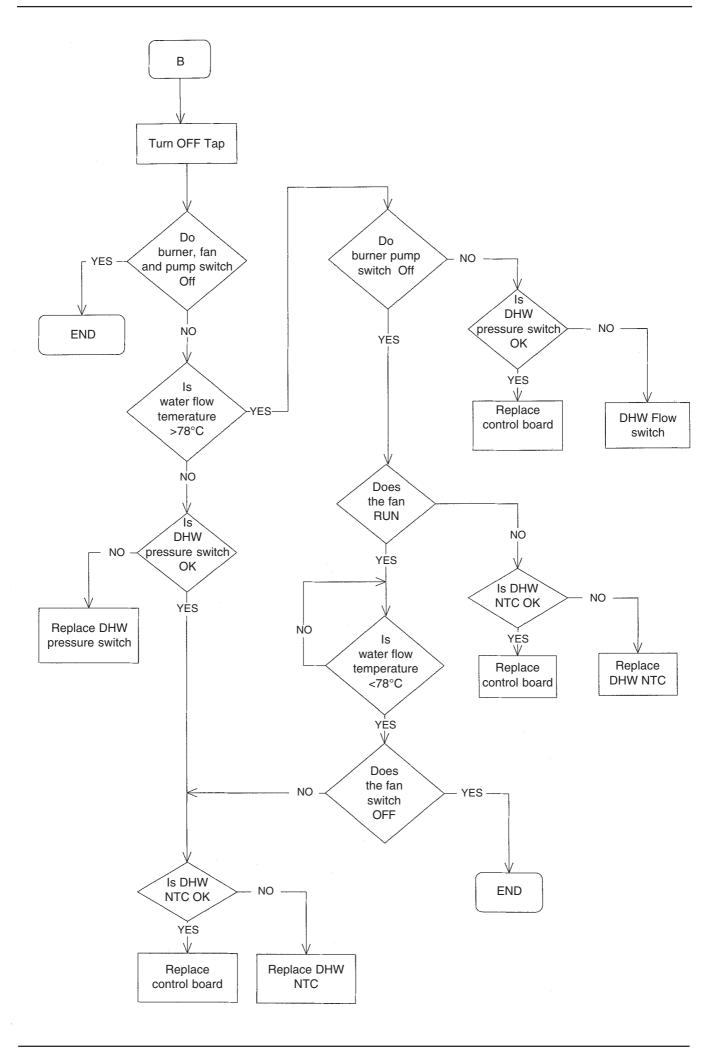


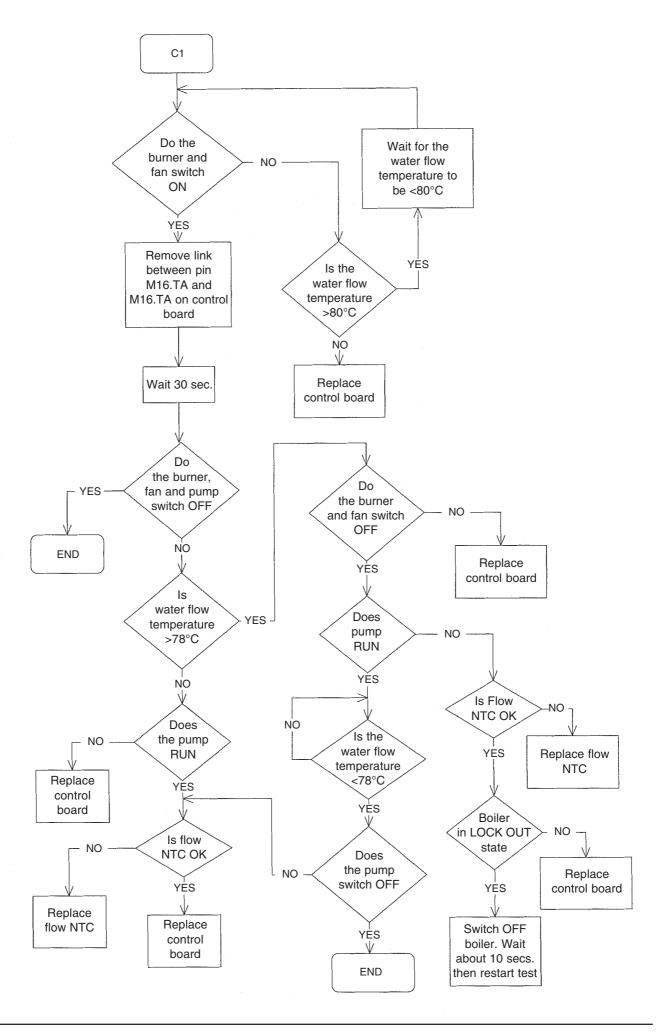


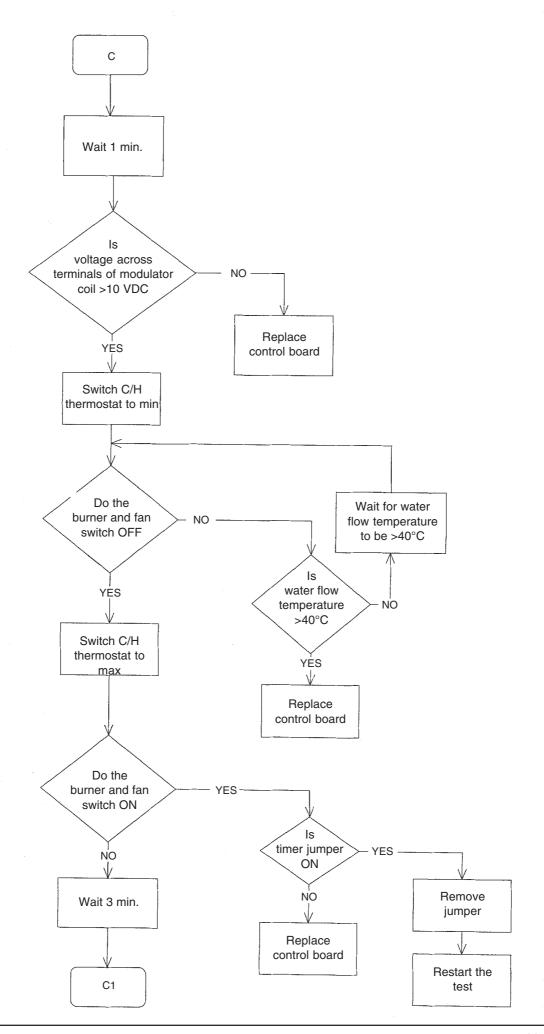












#### **SECTION 10 APPENDIX**

#### Instructions for

(A) Fitting Vokèra 24 Hour Time Switch (Part No. 201) ànd Vokèra Digital 7 Day Time Switch (Part No. 202)

(B) Wiring to external Time Switches and Room Thermostat

(C) Wiring for 'S' & 'Y' Plan Installations.

#### Α. Installation of the Vokera time switches (24 Hr and 7 Day)

Fig. 1

Gain general access to electrical panel as 5.5.2.

Remove the clock aperture blanking plate (1) fig.1 by squeezing the 4 lugs on the rear of the plate together and push the plate out.

Remove the central circular disk from the plate (some force is necessary to break the holding nibs).

Remove the clock from its box.

Wire the clock as shown in fig. 2. The wiring loom to the clock comes complete with 4 spade connectors (for connection to the clock terminals), and a multiplug for connection to the clock loom pre assembled on the appliance.

Replace the clock blanking plate back into the fascia of the appliance.

Insert the clock into the aperture from the back of the control panel, and secure the clock to the front control panel using the four screws provided.

Identify the internal clock wiring loom. Push fit the multi-plug onto the multi-plug connector connected to the time clock. The multi-plug connector is polarised, it is therefore only possible to connect the multi-plugs one way.

When all electrical connections are made replace electrical cover.

#### NO EXTERNAL OR INTERNAL CONTROLS

The loop between terminals 2 & 3 remains when no external or internal controls are used (as fig. 4).

# INTERNAL TIME CLOCK ONLY

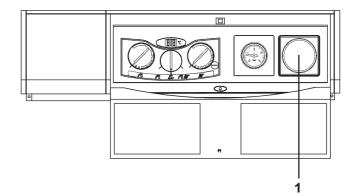
Remove the loop between terminals 2 & 3 and reconnect it between terminals 1 & 2 (as fig. 5)

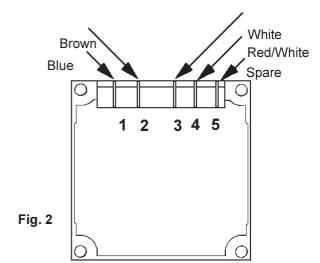
# **ROOM THERMOSTAT (Without clock)**

Remove the loop between terminals 2 & 3 and connect room thermostat between 2 & 3 (as fig. 6).

#### **ROOM THERMOSTAT (With clock)**

Remove the loop between terminals 2 & 3 and connect room thermostat between 1 & 2 (as fig. 7)





# Vokera room thermostat

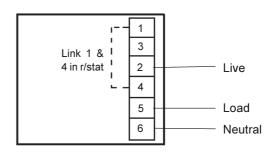


Fig. 3

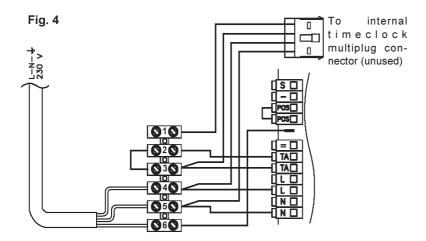


Fig. 4 Showing 230v input electrical connection without room thermostat or internal time clock

(Internal wiring loom for timeclock and link between 2 & 3 remains)



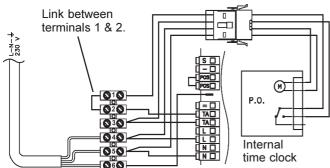


Fig. 7 Showing 230v input electrical connection and internal timer without room thermostat.

NOTE: Remove link between terminals 2 & 3 and replace between terminals 1 & 2.

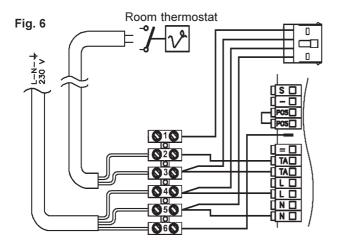


Fig. 6 Showing 230v input electrical connection and room thermostat without internal time clock. Remove link between 2 & 3 room thermostat connected between terminals 2 & 3.

Should the room thermostat require a neutral or earth, connect neutral to the terminals marked N, and the earth to the earth terminal.

Note: Room thermostat contact rated at 230v.

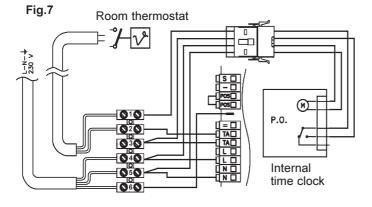


Fig. 7 Showing 230v input electrical connection internal timer and room thermostat. Remove link between terminals 2 & 3. Room thermostat connected between terminals 1 & 2.

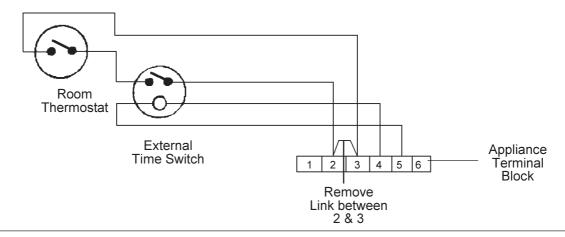
Should the room thermostat require a neutral or earth, connect neutral to the terminals marked N, and the earth to the earth terminal.

Note: Room thermostat contact rated at 230v.

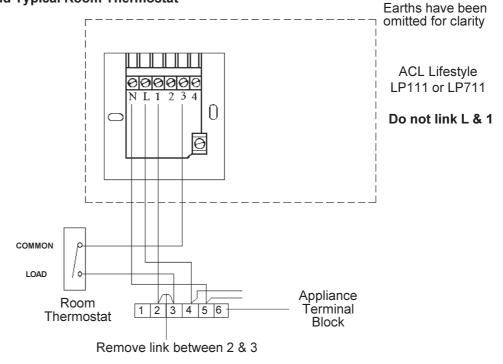
#### В. Wiring to External Time Switches and Thermostats.

Earths have been omitted for clarity

# (i) General Schematic Diagram.



# (ii) ACL Time Switch and Typical Room Thermostat



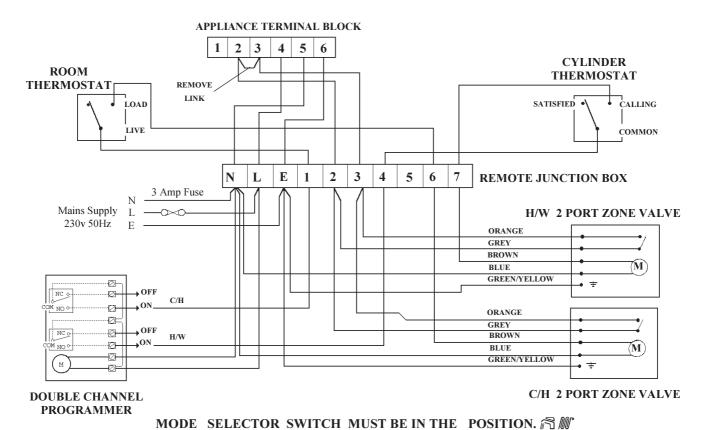
# (iii) Randall Time Switch and Vokèra Room Thermostat.

Randall 0 Time switches 103 (0 103E 0 103E7 Do not link Ø Ø Ø Ø Room Thermostat LOAD COMMON 1 2 3 4 5 6 Appliance Terminal Block Remove link between 2 & 3-

Earths have been omitted for clarity

terminals 3 & 6 in time switch

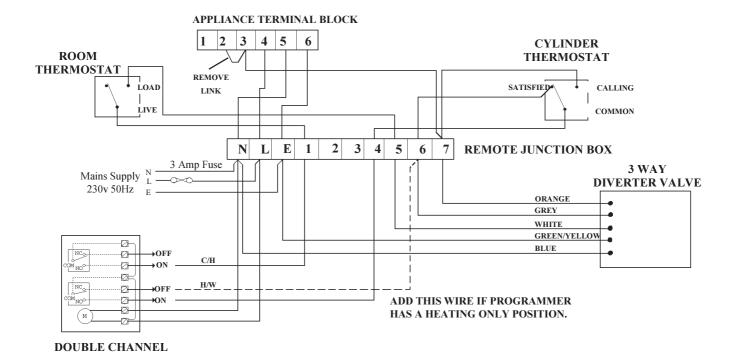
# C. Wiring for 'S' Plan Installations.



MODE SELECTOR SWITCH MOST BE IN THE TOSITION. # 1 /60

Wiring for 'Y' Plan Installations.

**PROGRAMMER** 



NOTE: WHEN USING A 'Y' PLAN INSTALLATION THE MODE SELECTOR SWITCH WILL BE OVERRIDEN BY THE CONTROL CIRCUIT.

Fig.35a Gas Assembly R5317 R5317 R1931 R7721 R102929 R102411 R100068 R102866 R102930 R102397 R102868 R102291 R102934 R102392 R102936 R102937 R102399 R102938 77085 R102935 77086 R102847 48897 R100057 R102254 R102405

Fig.35b Front Panel

Fig.35c cover

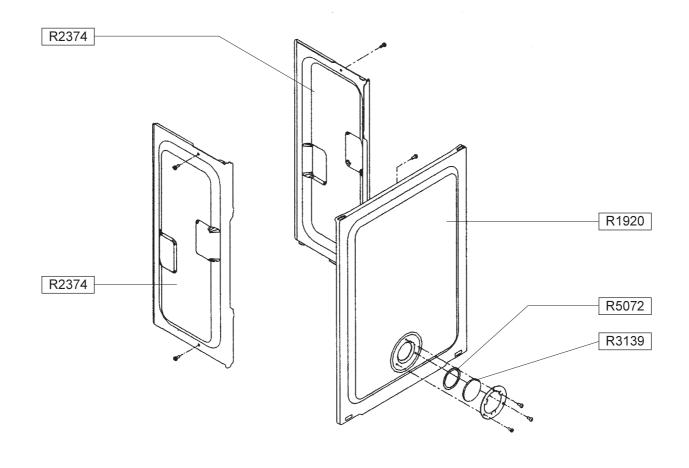


Fig.35d Inlet Assembly

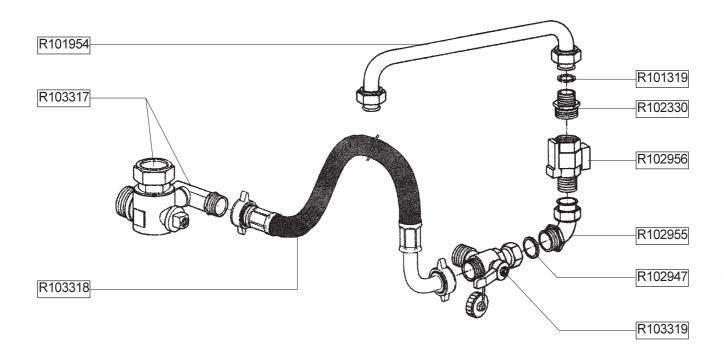


Fig.35e Expansion Vessel

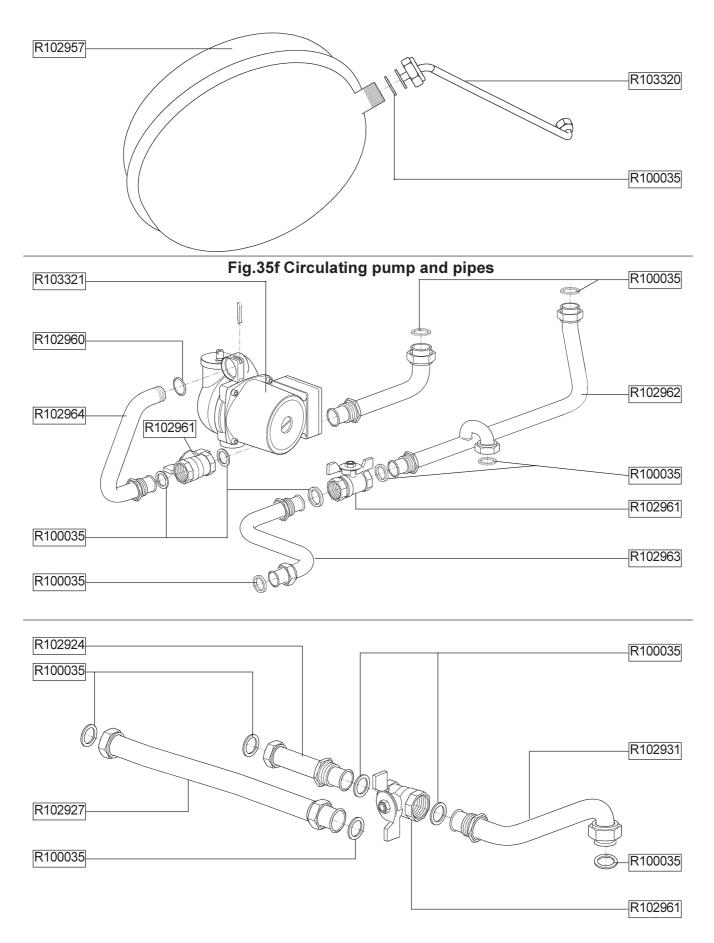


Fig.35g Pipes

Fig.35h Thermal Store & Flue

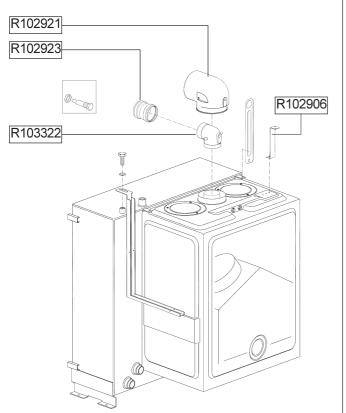


Fig.35i Thermal store & insulation

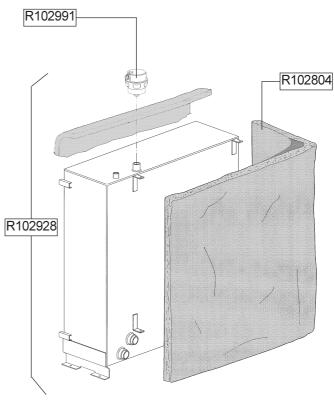


Fig.35j Base tray

Complete Kit: Part No 48945

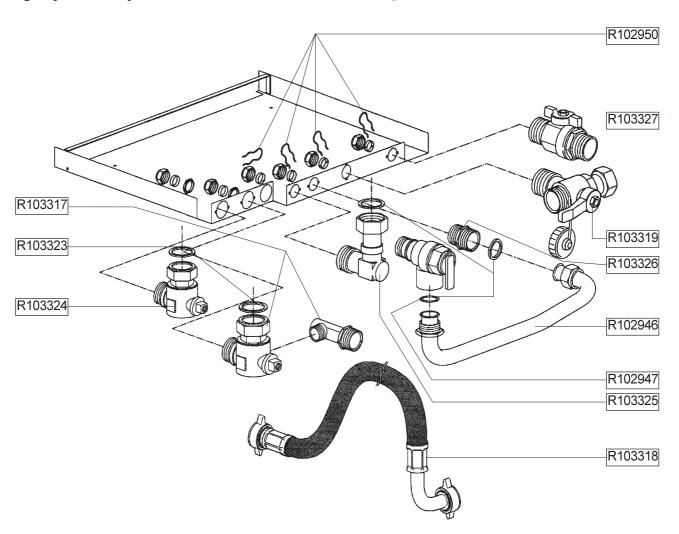


Fig.35k Domestic heat exchanger & pipes

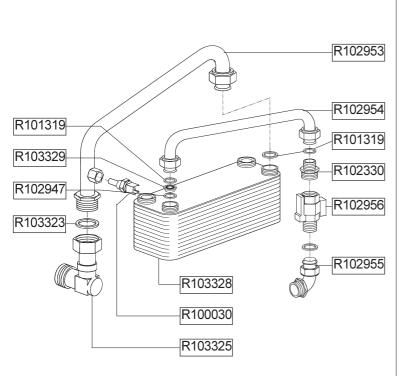


Fig.35l Hydraulic Manifold

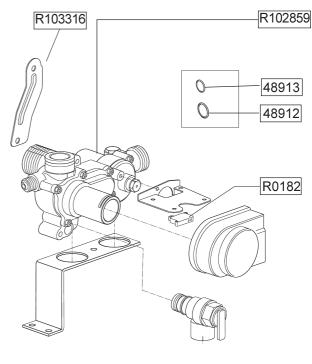


Fig.35m Hydraulic Manifold (Exploded Diagram)

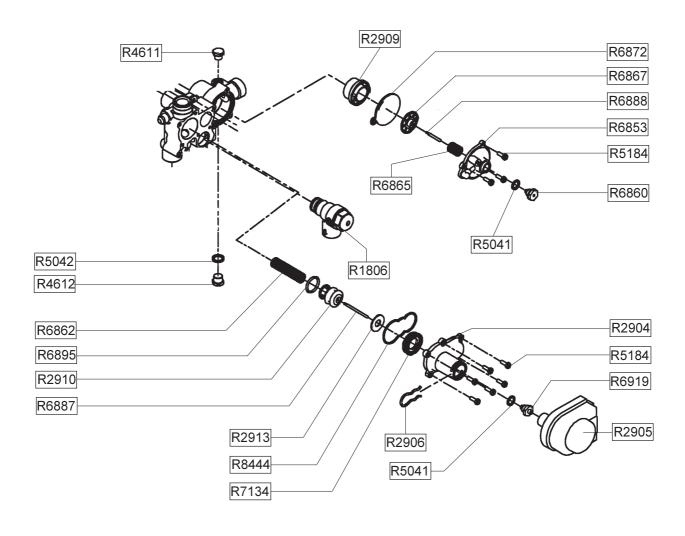
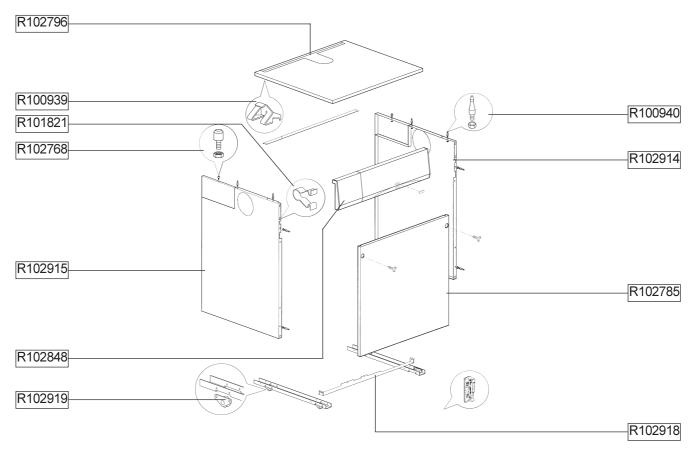


Fig.35n Outer casing



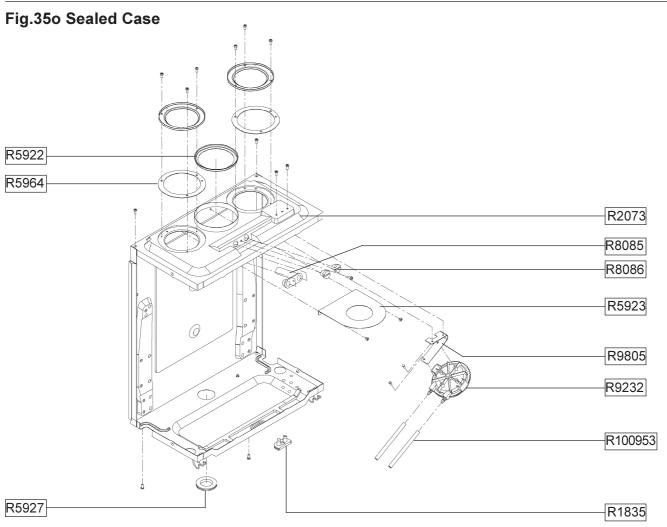
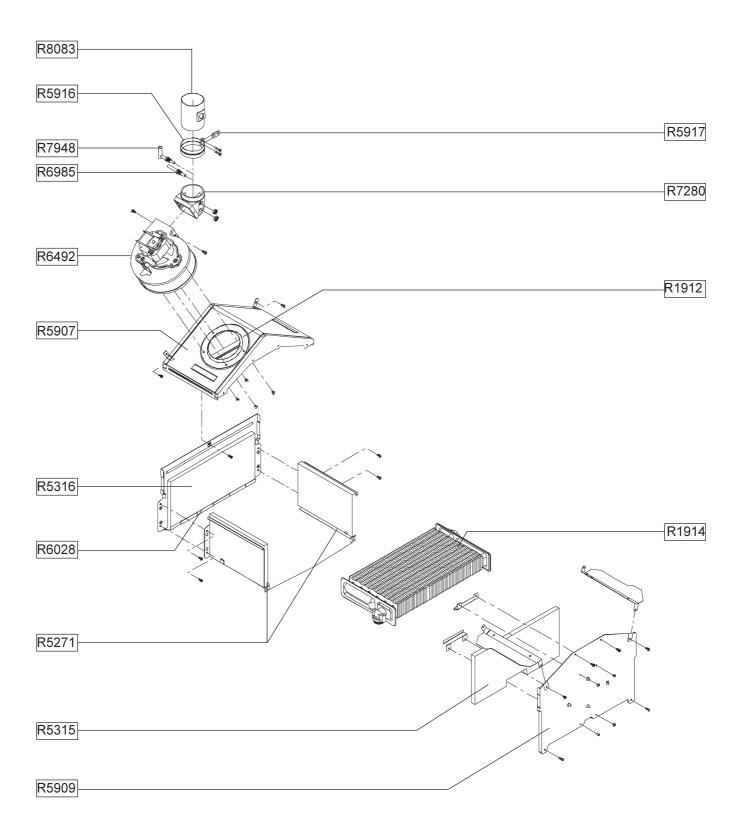


Fig.35p Combustion chamber



# SHORT SPARE PARTS LIST (Refer to figs.35)

Code	Fig No.	Description
099862	35a	Gas Valve Complete
08665	35i	Auto Air Vent
1914	35p	Main Heat Exchanger
1931	35a	Spark Electrode
088031	35f	Grundfos UPS 15-60 Pump (complete)
5911	35p	Fan
088120	35d	Domestic Flow Switch
9232	350	Pressure Differential Switch
5317	35a	Main Burner
099864	35a	Ignition Control Box
088125	35j	Gas Service Cock
088124	35j	Cold Water filling/Inlet valve
088042	35e	Expansion Vessel
077939	35m	Thermistor
078139	35b	Pressure Gauge
088155	35k &m	Domestic Heat Exchanger
088127	35j	Heating Flow Valve
088126	35j	Heating Return Valve
1806	351	Safety Valve

# ABLING AND DISABLING ELECTRONIC FUNCTIONS

Certain electronic functions on the Linea range of appliances can be abled or disabled according to customer preference. The selections can be made by the addition or removal of jumper tags situated on the printed circuit board. Refer to fig. 36 for jumper positions on printed circuit board.

# Pre-heat

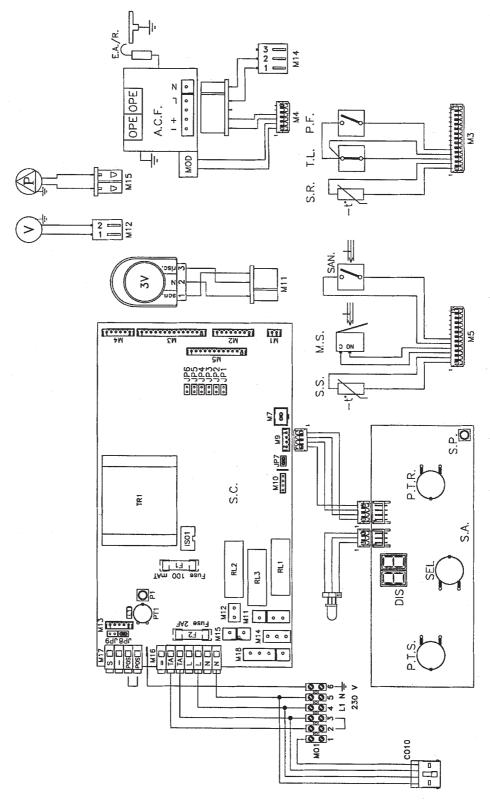
To disable pre-heat facility add jumper to JP9 and remove from JP4

Jumpers JP1, JP2, JP3, JP5 and JP7 also exist on the printed circuit board **DO NOT** under any circumstances add or remove jumpers at these points.

Spare jumpers are available from Vokera stockists. Part no. 7232.

54

Fig. 36



Key F2 F1 SAN PF R1 ,2 & 3 V P TL 3V	Fuse (2A F) Fuse (T100MA) H/W Flow Switch Air Pressure Switch Relay Fan Pump High Limit Thermostat Motorised Valve	E.A./R. ACF MOD SR/SS PTR PTS CO10 SEL DIS SP	Electrode Ignition Control Box Modulator Coil Thermistor Sensor C/H Temperature Control D/H/W Temperature Control Time Clock Connector Mode Selector Switch Digital Display Combustion Switch
		OPF	Solenoid Operators

# PRELIMINARY ELECTRICAL SYSTEM CHECKS

- **A. EARTH CONTINUITY CHECK** appliance must be electrically disconnected meter set on  $\Omega$  (ohms) x 1 scale and adjust zero if necessary.
- a) Test leads from any appliance earth point to earth pin on plug resistance should be less than 0.1  $\Omega$  (ohm).

If the resistance is greater than 0.1  $\Omega$  (ohm) check all earth wires for continuity and all contacts clean and tight.

**B. SHORT CIRCUIT CHECK** - appliance electrically disconnected, all switches ON (including stats) - **a)** meter set on  $\Omega$  (ohms) x 1 scale. Test leads from L to N in appliance terminal strip/

block - if meter reads 0 then there is a short circuit. **b)** meter set on  $\Omega$  (ohms) x 100 scale

Repeat test with leads from L to E. If meter reads less than ∞ (infinity) there is a fault.

**NOTE** - Should it be found that the fuse has failed but no fault is indicated, a detailed continuity check (i.e. by disconnecting and checking each component) is required to trace the faulty component. It is possible that a fault could occur as a result of local burning/arcing but no fault could be found under test. However, a detailed visual inspection should reveal evidence of burning around the fault.

# C. POLARITY CHECK

Appliance connected to mains supply and meter set on 300V ac scale. Test at appliance terminal strip:-

- a) Test leads from L to N meter reads approx 230V ac
- **b)** Test leads from L to E  $(\frac{1}{=})$  meter reads approx 230V ac
- c) Test leads from N to E ( $\frac{1}{=}$ ) meter reads from O-15V ac\*

Thus the terminal marked L is the live terminal. If the low\* V ac reading is given on terminals other than N to E  $(\frac{1}{+})$  there is an electrical fault.

Repeat the test at the appliance plug/inlet spur to check the wiring system up to the appliance and rectify any fault. If necessary repeat the test at the supply system socket/spur - if the fault also occurs at this stage then there is a house system fault which requires attention by the ELECTRICITY AUTHORITY. The customer should be warned not to use the appliance until this examination has been carried out.

#### D. RESISTANCE TO EARTH CHECK

Appliance must be disconnected from mains supply and meter set on  $\Omega$  (ohms) x 100 scale. All switches, including stats, ON - Test leads from L to E - if meter reads other than infinity ( $\infty$ ) there is a fault which should be isolated. A detailed continuity check is required to trace the faulty component.

**IMPORTANT** - This series of checks are the first electrical checks to be carried out during a fault finding procedure. On completion of the service/fault finding task which has required the breaking and remaking of electrical connections then the checks - A. Earth Continuity. C. Polarity and D. Resistance to Earth - must be repeated.

#### SECTION 11 L.P.G. INSTRUCTIONS

#### 11.1 Gas Rates (LPG)

	Linea Max
Min. Gas Rate	1.63 litres/h
Max. Gas Rate	4.85 litres/h

# 11.2 Burner Details (LPG)

Main Burner	Polidoro NP14		
Main Burner Injectors	14 x 0.77		
Burner Pressure Max. Rate	36.0 mbar		
Burner Pressure Min. C/H	5.5 mbar		
Burner Pressure Min. DHW	4.3 mbar		
Burner Pressure Soft Light	16.7 mbar		

#### 11.3 RELATED DOCUMENTS

BS 6891		1988	Low pressure installation pipes
BS 6798		1987	Boilers of rated input not exceeding 60kW
BS 5449	Part 1	1990	Forced circulation hot water systems
BS 5546		1990	Installation of gas hot water supplies for
			domestic purposes (2nd family gases)
BS 5440	Part 1	1990	Flues
BS 5482	Part 1	1994	Domestic Butane & Propane Gas burners in
			permanent dwellings

#### 11.4 GAS SUPPLY

A gas supply should be connected to the boiler by a competent L.P.G. installer and should be of sufficient size to supply the boiler at its maximum output.

An existing supply should be checked by the installer or L.P.G. supplier to ensure that it can deal with the rate of gas supply required for all the appliances when they are in use at the same time.

#### 11.5 GAS SUPPLY INSTALLATION

**11.5.1** Inspect the entire installation including the meter, test for soundness and purge.

#### 11.6 CHECK BURNER PRESSURE

- 11.6.1 The heat inputs for high and low gas rates are factory set to the maximum values given in section 11.2 but it is necessary to check/ adjust this when commissioning the appliance.
- **11.6.2** Turn off the main electrical supply. Gain access to the interior.
- **11.6.3** Gain access to the electrical terminals as 5.5.2. Ensure the Jumper at point JP8 is removed.

11.6.4 Locate the main burner pressure test point (fig. 20) and slacken the screw half a turn in an anti clockwise direction. Attach a suitable pressure gauge as described at 6.6.3.

**IMPORTANT:** Before measuring gas pressures it is imperative that the protective cover over the gas valve adjustment screw is removed. (Fig. 33)

Turn on electricity supply. Turn mode selector switch to the 🔊 position and fully open a domestic hot water tap to operate boiler in dhw mode. Adjust hot water control knob to it's maximum setting.

**11.6.5** The pressure reading for maximum output should be:

36.0mbar.

(Plus or minus 3.6mbar.)

If the pressure is wrong it should be adjusted as instructed in 8.23. (N.B. Whenever the maximum rate is adjusted check and adjust the minimum rate too).

11.6.6 Reduce the domestic water flow rate to approximately 3-4 litres/min. Turn the domestic control knob slowly to minimum the boiler output will reduce to the minimum setting. If low flame cannot be established in this way, turn off the electricity supply, and

disconnect a grey wire from the modulator coil. Switch on the electricity supply, the boiler will now light at the minimum setting.

**11.6.7** When low flame is established the pressure reading should be :

4.3mbar.

(Plus or minus 0.43mbar.)

If it is different adjustment should be made in accordance with the instructions in 8.23.

11.6.8 If a grey wire was disconnected from the modulator coil to check the minimum setting, turn off the electricity supply and reconnect the wire.

# 11.7 Maximum Rate in Central Heating Mode

The Linea range does not require any adjustment to the maximum heat requirement of the system load. See 8.23.5.

# 11.8 Setting the Minimum Rate for Central Heating

Turn off the main electrical supply.

Gain access to the electrical terminal blocks (5.5.2) Fig. 19.

Turn the mode selector switch to the 🛱 🐠 position, ensure that the room thermostat and/or timeclock (if fitted) are calling for heat. Turn the heating thermostat to maximum and ensure the appliance ignites.

Identify minimum adjustment button on pcb (fig. 34).

Press the minimum adjustment button once. The boiler will operate in central heating mode at a minimum gas pressure. An LED on the PCB will flash red to confirm the appliance is in central heating minimum mode.

The gas pressure should now be: 5.5 mbar. plus or minus 0.55 mbar.

If the reading is incorrect it should be adjusted as follows:

Identify the minimum adjustment potentiometer on the PCB (fig. 34).

With the boiler still in central heating mode and the burner at the minimum rate, using a small screwdriver turn the potentiometer clockwise to increase & anti-clockwise to decrease the gas pressure.

When all is adjusted, press the minimum adjustment button once (the appliance will return to normal operation). Turn the appliance off.

- 11.9 Soft light ignition and range rating for central heating is fully automatic, no adjustment is necessary.
- 11.10 Turn mode selector to the OFF position, disconnect pressure gauge, re-tighten screw. Relight boiler.
- **11.11** Re- check for gas soundness.
- **11.12** Replace electrical controls panel.
- **11.13** Refix the boiler casing.



#### Vokèra Ltd.

Web: www.vokera.co.uk

Southern Region: Morson Road, Enfield, Middlesex EN3 4NQ. Sales: 020 8216 6300. Fax: 020 8805 6320. Parts: 020 8216 6310. Technical Helpline: 01274 866110. Customer Services: 0870 333 0220.

E-mail: enfields.spares@vokera.co.uk

Northern Region: Stubs Beck Lane, West 26 Business Park, Whitehall Road, Cleckheaton, West Yorkshire BD19 4TT. Sales: 01274 866100. Fax: 01274 865557. Parts: 01274 866140. Technical Helpline: 01274 866110. CustomerServices: 0870 3330220.

E-mail: bradford.spares@vokera.co.uk

Scottish Region: Shuna Street, Maryhill, Glasgow G20 9NW. Sales: 0141 945 6800. Fax: 0141 945 5136. Parts: 0141 945 6820. Technical Helpline: 0141 945 6810. Customer Services: 0870 333 0220. E-mail: glasgow.spares@vokera.co.uk

Vokèra (Ireland) Ltd: West Court, Callan, Co. Kilkenny, Ireland. Sales/Parts: 056 55055. Fax: 056 55060. Technical Helpline/ Customer Services: 056 55057.

E-mail: eire.spares@vokera.co.uk